NEWS RELEASE

Community Bank System Announces First Quarter 2023 Earnings Conference Call

3/27/2023

SYRACUSE, N.Y., March 27, 2023 /PRNewswire/ -- **Community Bank System, Inc.** (NYSE: CBU) invites you to participate in a conference call to discuss the Company's financial and operating performance during its first quarter ended March 31, 2023.

Event:	Earnings Conference Call – First Quarter 2023	
When:	Tuesday, April 25, 2023 at 11:00 a.m. Eastern Time	
How:	By conference call or from a simultaneous web cast	
Access:	Conference Call Dial-In:	1-833-630-0464 1-412-317-1809 – Outside the U.S. & Canada
	Webcast: **https://app.webinar.net/9N2aOaWwpYJ**	

Mark E. Tryniski, President and Chief Executive Officer, and Joseph E. Sutaris, Executive Vice President and Chief Financial Officer, will provide an overview of first quarter 2023 results. They will be joined by Dimitar Karaivanov, Executive Vice President and Chief Operating Officer, for the question-and-answer session. The management presentation is typically approximately 15 minutes, followed by investor questions and discussion.

The company's results for the quarter will be released before the market opens on April 25, 2023 and will also be available in the "Investor Relations" section of the company's website at **www.cbna.com**.

The call will also be archived on the company's website for one year and can be accessed at any time and at no cost during this period.

About Community Bank System, Inc.

Community Bank System, Inc. operates more than 210 customer facilities across Upstate New York, Northeastern Pennsylvania, Vermont, and Western Massachusetts through its banking subsidiary, Community Bank, N.A. With assets of over $15.8 billion, the DeWitt, N.Y. headquartered company is among the country's 125 largest banking institutions. In addition to a full range of retail, business, and municipal banking services, the Company offers comprehensive financial planning, insurance and wealth management services through its Community Bank Wealth Management Group and OneGroup NY, Inc. operating units. The Company's Benefit Plans Administrative Services, Inc. subsidiary is a leading provider of employee benefits administration, trust services, collective investment fund administration and actuarial consulting services to customers on a national scale. Community Bank System, Inc. is listed on the New York Stock Exchange and the Company's stock trades under the symbol CBU. For more information about Community Bank visit **www.cbna.com** or **https://ir.communitybanksystem.com**.

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