

LuxExperience

ANIMAL WELFARE POLICY

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1. PURPOSE AND SCOPE

The objective of this Group policy is to establish an aligned vision on animal welfare requirements within LuxExperience B.V. and its five store brands – Mytheresa, NET-A-PORTER, MR PORTER, YOOX, and THE OUTNET – in adherence to the Group’s sustainability strategy. The Group aspires to improve the performance across all areas of the business by identifying, refining, and disclosing its practices in every relevant dimension of sustainability, including Animal Welfare. Despite efforts by industries to improve supply chain transparency and implement high standards of animal welfare, the Group is aware that animal welfare risks remain. We will utilize this policy to help address those impacts now and in the future. This Group policy is binding for all employees and management, and it applies to all our brand partners, suppliers, physical and digital stores, and events held by any of the store brands.

2. DEFINITIONS

Term	Definitions
Fur products	Products with hair attached to skin from animals raised solely for the use of their fur, including but not limited to mink, fox, chinchilla, muskrat, rabbit, raccoon dog, sable, stoat, squirrel, karakul/swakara/astrakhan lamb, cashmere goat, as well as fur products from wild animals, such as coyote, peccary, and beaver.
Exotic skins	Skins from species including but not limited to python, lizard or other reptiles, alligator, crocodile, ostrich, shark, kangaroo, and stingray. Furthermore, skins from vulnerable, endangered, critically endangered, and extinct wild species in accordance with Appendix I of CITES.
Angora	Fiber or hair taken from angora rabbits.
Next-gen materials	Innovative fibers and materials designed for improved environmental and/or social outcomes when compared with conventional options, such as animal-derived materials.

3. OBLIGATION

Mytheresa, NET-A-PORTER, MR PORTER, YOOX, and THE OUTNET will not offer fur products or products containing angora and other rabbit hair.

Mytheresa, NET-A-PORTER, MR PORTER, YOOX, and THE OUTNET will not offer products containing exotic skins, as defined above, with the sole exception of fine watches that incorporate alligator or crocodile skins and that meet rigorous responsible-sourcing standards.

Furthermore, Mytheresa, NET-A-PORTER, MR PORTER, YOOX, and THE OUTNET will not sell products made from leather or skins sourced from purposely aborted animals, like karakul lambs.

Mytheresa, NET-A-PORTER, MR PORTER, YOOX, and THE OUTNET will continue to sell products made from leather, shearling, or sheepskin. They will also allow the use of cattle fur referred to as “calf hair” and “cowhide”. They will continue to sell products made from synthetic materials, faux-fur materials, next-gen materials, and other animal-derived materials like cashmere, mohair, hair from alpaca and camel, sheep wool, down from duck or geese, feathers from turkey and rooster, and silk from silkworms.

The Group will continue to offer fine watches incorporating alligator or crocodile skin, provided that suppliers present certifications confirming compliance with the highest available industry standards currently applied by the International Crocodilian Farmers Association (ICFA). The Group will also continue to sell products incorporating ostrich feathers. However, particular attention will be given to obtaining traceability information on the feathers, with sourcing limited to feathers obtained from animals raised in accordance with the Five Freedoms of Animal Welfare, intended for alimentary use, and with no live-plucking practices.

4. PROCESS

The LuxExperience Group has decided to stop selling fur and angora for all its store brands, effective immediately.

Exotic skins have been phased out from Mytheresa since the end of 2022 and will be removed from the buy for NET-A-PORTER, MR PORTER, YOOX, and THE OUTNET from Autumn/Winter 2026, and stock will be phased out by the end of 2027 for NET-A-PORTER, MR PORTER, YOOX, and the OUTNET, with an exception being made in the fine watches category.

Exceptions may be considered only when the material comes from scientifically recognized ecological management initiatives, independently verified to ensure compliance with appropriate animal welfare standards and to contribute positively to biodiversity conservation.

This policy applies to all LuxExperience store brands and operations, including our stores and customer events. The policy has been developed in collaboration with Humane World for Animals and the Italian Anti-Vivisection League (LAV), and in accordance with the guidelines of the international Fur Free Retailer program, an initiative of the Fur Free Alliance.

As part of this policy, and in line with the changing needs and ethical choices of our customers, it is a goal for LuxExperience to continue monitoring animal welfare concerns associated with these materials. We will continue our collaboration with partners, promoting best practices and embracing innovation to explore more sustainable alternatives, in order to foster a positive impact and contribute to a more responsible future.