

Metropolitan Commercial Bank Unveils Enhanced Website Experience

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New Website Strengthens Digital Engagement with Clients

NEW YORK--(BUSINESS WIRE)-- Metropolitan Commercial Bank (the "Bank," "MCB"), a full-service commercial bank based in New York City is pleased to announce the launch of its new and improved website at [MCBankNY.com](https://www.MCBankNY.com) . By focusing on user experience and accessibility, the new website aims to provide seamless and convenient banking for the bank's valued clients and partners.

"Our mission at Metropolitan Commercial Bank is to provide our clients with the most comprehensive banking solutions while maintaining a high level of personalized service, information security, and innovation," said Dixiana Berrios, Chief Operating Officer at Metropolitan Commercial Bank. "Our newly launched website emphasizes client experience as well as presenting detailed information about our banking solutions tailored to meet individual and business needs."

New website highlights:

- 1. Enhanced Navigation:** Navigation based on the latest user experience trends, with improved menu structures and user-friendly search capabilities. The new design focuses on simplicity, making it easier for clients to find the information they need quickly and efficiently.
- 2. Mobile Optimization:** Fully optimized for performance on smartphones and tablets.
- 3. Secure and Convenient Navigation:** Users can benefit from enhanced security measures and the latest web browsing technologies.
- 4. Resource Center :** A dedicated section provides valuable financial insights, articles, and tools designed to help customers make informed banking decisions.
- 5. Client Support:** Improved contact options allow clients to receive timely support from our knowledgeable team.

Both new and existing customers are encouraged to explore the new website and take advantage of its

features. Metropolitan Commercial Bank strives to build strong relationships with its clients while delivering personalized banking solutions.

About Metropolitan Commercial Bank

Metropolitan Commercial Bank (the “Bank”) is a full-service commercial bank based in New York City. The Bank provides a broad range of business, commercial, and personal banking products and services to individuals, small businesses, private and public middle-market and corporate enterprises and institutions, municipalities, and local government entities.

Metropolitan Commercial Bank’s EB-5 / E-2 International Group delivers banking services and products for United States Citizen and Immigration Services EB-5 Immigrant Investor Program investors, developers, Regional Centers, government agencies, law firms and consulting companies specializing in EB-5 and E-2.

Metropolitan Commercial Bank was named one of Newsweek’s Best Regional Banks and Credit Unions 2024. The Bank was ranked by Independent Community Bankers of America among the top ten successful loan producers for 2023 by loan category and asset size for commercial banks with more than \$1 billion in assets. Kroll affirmed a BBB+ (investment grade) deposit rating on January 25, 2024.

Metropolitan Commercial Bank operates banking centers and private client offices in Manhattan and Boro Park, Brooklyn in New York City and Great Neck on Long Island in New York State.

The Bank is a New York State chartered commercial bank, a member of the Federal Reserve System and the Federal Deposit Insurance Corporation, and an equal housing lender. The parent company of Metropolitan Commercial Bank is Metropolitan Bank Holding Corp. (NYSE: MCB).

For more information, please visit the Bank’s website at [MCBankNY.com](https://www.MCBankNY.com).

Forward Looking Statement Disclaimer

This release contains “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995. Examples of forward-looking statements include but are not limited to the Company’s future financial condition and capital ratios, results of operations and the Company’s outlook and business. Forward-looking statements are not historical facts. Such statements may be identified by the use of such words as “may,” “believe,” “expect,” “anticipate,” “plan,” “continue” or similar terminology. These statements relate to future events or our future financial performance and involve risks and uncertainties that may cause our actual results, levels of activity, performance or achievements to differ materially from those expressed or implied by these forward-looking statements. Although we believe that the expectations reflected in the forward-looking statements are reasonable, we caution you not to place undue reliance on these forward-looking statements. Factors which may cause our forward-looking statements to be materially inaccurate include, but are not limited to the continuing impact of the COVID-19 pandemic on our business and results of operation, an unexpected deterioration in our loan or securities portfolios, unexpected increases in our expenses, different than anticipated growth and our ability to manage our growth, unanticipated regulatory action or changes in regulations, unexpected changes in interest rates, inflation, an unanticipated decrease in deposits, an unanticipated loss of key personnel or existing clients, competition from other institutions resulting in unanticipated changes in our loan or deposit rates, an unexpected adverse financial, regulatory or bankruptcy event experienced by our fintech partners, unanticipated increases in FDIC costs, changes in regulations, legislation or tax or accounting rules, the current or anticipated impact of military conflict, terrorism or other geopolitical events and unanticipated adverse changes in



our clients' economic conditions or general economic conditions, as well as those discussed under the heading "Risk Factors" in our Annual Report on Form 10-K and Quarterly Reports on Form 10-Q.

Forward-looking statements speak only as of the date of this release. We do not undertake any obligation to update or revise any forward-looking statement.

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Source: Metropolitan Commercial Bank