**PagerDuty**

# PagerDuty Announces Jennifer Tejada as Guest Speaker During the 2024 re:Invent Keynote

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Keynote session to highlight the strategic decade-plus partnership between PagerDuty and AWS, including joint efforts to improve digital operations and drive better customer experiences

SAN FRANCISCO--(BUSINESS WIRE)-- **PagerDuty (NYSE:PD)** , a global leader in digital operations management, today announced that Chairperson and CEO Jennifer Tejada will be a guest speaker during the 2024 AWS re:Invent keynote. Tejada will join AWS CEO, Matt Garman, as he showcases how AWS is innovating across every aspect of the world's leading cloud.

"Customers trust businesses to deliver an always-on reliable digital experience across all industries and geographies. There's no excuse or room for complacency in a world where human lives are increasingly run on technology," said Jennifer Tejada, Chairperson and CEO at PagerDuty. "Whether customers are relying on a business to stream their favorite game, fly them to a long-awaited vacation, or hold their assets securely, businesses must be operationally resilient. At re:Invent, we look forward to sharing joint efforts that will help customers quickly recover, restore services and reduce impact to their customers and businesses during an incident."

PagerDuty will have an active presence at AWS: reInvent 2024, including the following sessions:

**Keynote Session:** CEO Keynote with Matt Garman

- Date/Time: Tuesday, December 3, 2024 at 8:00 a.m. - 10:30 a.m. PT
- PagerDuty Speaker: Jennifer Tejada, Chairperson and CEO at PagerDuty
- Session Details: Join AWS CEO Matt Garman to hear how AWS innovates across every aspect of the world's leading cloud. He explores how we are reinventing foundational building blocks as well as developing new

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experiences, all to empower customers and partners with what they need to build a better future.

**Sponsored Session:** Build Resilience Using Learnings from Incident Communication Patterns

- Date/Time: Tuesday, December 3, 2024 at 5:30 p.m. - 6:30 p.m. PT
- Speaker: Nora Jones, Senior Director of Product at PagerDuty
- Session Details: Incidents are inevitable but offer growth opportunities. How an organization responds to and learns from incidents can make all the difference in building more resilient operations. Nora Jones, Senior Director of Product at PagerDuty, will share experiences for empowering teams to confidently navigate incidents, embrace failures as learning opportunities, bridge the executive-engineering gap, and shift from reactive to proactive approaches.

**Panel Session:** Modernizing Digital Operations for Efficiency and Resilience

- Date/Time: Monday, December 2, 2024 at 5:30 p.m. - 6:30 p.m. PT
- Session Details: High customer expectations and increasingly distributed systems mean that disruptions to digital services can have catastrophic effects on revenue, brand reputation, and costs. Hear from top enterprise leaders about how they're partnering with PagerDuty to modernize digital operations to mitigate business risk while unlocking efficiencies and accelerating productivity.

## Additional Information:

- Visit the PagerDuty Booth #1312 at this year's AWS re:Invent.
- To register to attend AWS re:Invent 2024, visit **https://reinvent.awsevents.com/**
- Watch Jennifer Tejada in Matt Garman's keynote on December 3, 2024 at 8:00 a.m. PT
- **Learn more about PagerDuty at AWS re:Invent**

## About PagerDuty Inc.

PagerDuty, Inc. (NYSE:PD) is a global leader in digital operations management, enabling customers to achieve operational efficiency at scale with the PagerDuty Operations Cloud. The PagerDuty Operations Cloud combines AIOps, Automation, Customer Service Operations and Incident Management with a powerful generative AI assistant to create a flexible, resilient and scalable platform to increase innovation velocity, grow revenue, reduce cost, and mitigate the risk of operational failure. Half of the Fortune 500 and nearly 70% of the Fortune 100 rely on PagerDuty as essential infrastructure for the modern enterprise. To learn more and try PagerDuty for free, visit **www.pagerduty.com**.

## The PagerDuty Operations Cloud

The PagerDuty Operations Cloud is the platform for mission-critical, time-critical operations work in the modern enterprise. Through the power of AI and automation, it detects and diagnoses disruptive events, mobilizes the right team members to respond, and streamlines infrastructure and workflows across your digital operations. The Operations Cloud is essential infrastructure for revolutionizing digital operations to compete and win as a modern digital business.

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