

PagerDuty Appoints Allison Corley as Chief Customer Officer

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SAN FRANCISCO--(BUSINESS WIRE)-- PagerDuty, Inc. (NYSE), a global leader in digital operations management, announced today the appointment of Allison Corley as Chief Customer Officer. Corley will be responsible for driving the company's customer-centric strategy and ensuring exceptional customer experiences across the entire customer journey. She will lead PagerDuty's Customer Success Group, including professional services, global customer success management, education services, customer support, renewal management and customer success engineering.

Allison Corley, Chief Customer Officer at PagerDuty. (Photo: Business Wire)

"We are thrilled to welcome Allison to PagerDuty. She brings

a proven ability to drive customer adoption, retention, and lifetime customer value at a time when our customers are accelerating their digital initiatives," said Jennifer Tejada, Chairperson and CEO at PagerDuty. "Allison's arrival strengthens our distinguished leadership bench and will contribute significantly to our growth strategy."

Corley joins PagerDuty from Smartsheet, a software-as-a-service company for collaboration and work management, where she was the Vice President of Customer Success. Previously, Corley served as VP of Customer Experience - Global Strategy and Enablement at Workday. She brings nearly 30 years of experience leading sales and customer success in various leadership roles at companies including Microsoft, Dell, and EMC.

"What attracted me to PagerDuty was its dedication to the customer. In fact, our number one value is to '**Champion the Customer**'," said Corley. "I'm looking forward to bringing my experience in nurturing customer insights and driving data-driven improvements to the team to help refine and innovate PagerDuty's customer journey at every touchpoint."

Corley graduated from the University of Colorado Denver with a degree in business administration.

About PagerDuty Inc.

PagerDuty, Inc. (NYSE:PD) is a global leader in digital operations management, enabling customers to achieve operational efficiency at scale with the PagerDuty Operations Cloud. The PagerDuty Operations Cloud combines AIOps, Automation, Customer Service Operations and Incident Management with a powerful generative AI assistant to create a flexible, resilient and scalable platform to increase innovation velocity, grow revenue, reduce cost, and mitigate the risk of operational failure. Half of the Fortune 500 and nearly 70% of the Fortune 100 rely on PagerDuty as essential infrastructure for the modern enterprise. To learn more and try PagerDuty for free, visit www.pagerduty.com.

The PagerDuty Operations Cloud

The PagerDuty Operations Cloud is the platform for mission-critical, time-critical operations work in the modern enterprise. Through the power of AI and automation, it detects and diagnoses disruptive events, mobilizes the right team members to respond, and streamlines infrastructure and workflows across your digital operations. The Operations Cloud is essential infrastructure for revolutionizing digital operations to compete and win as a modern digital business.

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