



NEWS RELEASE

# PagerDuty Appoints Todd McNabb as Chief Revenue Officer

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Seasoned Revenue Leader Brings 25+ Years of Experience Scaling Enterprise Software Companies

SAN FRANCISCO--(BUSINESS WIRE)-- PagerDuty, Inc. (NYSE: PD), a leader in digital operations management, today announced the appointment of Todd McNabb as Chief Revenue Officer (CRO), effective September 29, 2025. McNabb brings more than 25 years of experience scaling companies across diverse industries, with a proven track record of driving growth within enterprise organizations.

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As CRO, McNabb will be responsible for leading

PagerDuty's global go-to-market strategy, driving revenue growth and retention. His scope will include leading all global go-to-market operations, including Global Sales, Partners, Customer Success, Professional Services, Customer Support, and Revenue Operations. He will play a key role in supporting the company's continued profitable growth.

"After an extensive search, we are thrilled to appoint Todd as PagerDuty's Chief Revenue Officer," said Jennifer Tejada, Chairperson and CEO, PagerDuty. "His unique combination of strategic sales leadership, channel development expertise, and building world-class enterprise organizations aligns well with our mission to revolutionize operations."

McNabb joins PagerDuty after serving as Chief Revenue Officer at PROS, where he led global go-to-market operations. Prior to PROS, he was President and Chief Revenue Officer at ScienceLogic, where he delivered growth of 65% year-over-year in the first half of 2023 while transforming the company's go-to-market strategy across

Americas, EMEA, and APJ regions. His career also includes senior leadership roles at VMware, Virtustream, DXC Technology, and IBM.

“I’m excited to join PagerDuty’s leadership team and build on the company’s incredible foundation,” said McNabb. “With its mission-critical platform, PagerDuty is uniquely positioned to help organizations navigate today’s increasingly complex digital landscape. I look forward to accelerating our growth trajectory—especially through AI and enterprise expansion—and empowering more customers to achieve operational excellence.”

He holds a Bachelor of Science from the University of Alabama.

## About PagerDuty, Inc.

PagerDuty, Inc. (NYSE:PD) is a global leader in digital operations management. The PagerDuty Operations Cloud is an AI-powered platform that empowers business resilience and drives operational efficiency for enterprises. With a generative AI assistant at its core, PagerDuty empowers teams to detect and resolve issues in real time, orchestrate complex workflows, and drive continuous improvement across their digital operations. Trusted by nearly half of both the Fortune 500 and the Forbes AI 50, as well as approximately two-thirds of the Fortune 100, PagerDuty is essential for delivering always-on digital experiences to modern businesses. Learn more and try it for free at [www.pagerduty.com](https://www.pagerduty.com).

## The PagerDuty Operations Cloud

The PagerDuty Operations Cloud is an AI-powered platform that automates and orchestrates the entire incident management lifecycle—from detection to resolution, providing resilience at scale. Designed for mission-critical operations, the platform empowers teams to identify and diagnose disruptions in real time, mobilize the right teams to quickly streamline workflows to solve digital issues before they become incidents. The PagerDuty Operations Cloud is essential for delivering flawless, always-on digital experiences that organizations and consumers expect today.

## Media Contact

Debbie O’Brien

[media@pagerduty.com](mailto:media@pagerduty.com)

## Investor Contact

Tony Righetti

[investor@pagerduty.com](mailto:investor@pagerduty.com)

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