

PagerDuty Strengthens Board of Directors With Appointment of Twilio SendGrid CEO Sameer Dholakia

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SAN FRANCISCO--(BUSINESS WIRE)-- PagerDuty, Inc. (NYSE:PD), a global leader in digital operations management, today announced that Sameer Dholakia, CEO of Twilio SendGrid, has joined its board of directors. Dholakia brings more than 25 years of experience in high growth, disruptive cloud and enterprise software companies to PagerDuty's board.

This press release features multimedia. View the full release here:

<https://www.businesswire.com/news/home/20191212005209/en/>

PagerDuty Strengthens Board of Directors with Appointment of Twilio SendGrid CEO Sameer Dholakia (Photo: Business Wire)

Dholakia joined SendGrid as CEO and board member in 2014 to accelerate the company's

growth. He led SendGrid through a successful IPO in 2017 and subsequent acquisition by leading cloud communications platform Twilio for approximately \$3 billion in early 2019. As a strategic and cloud-savvy executive, Dholakia has proven his expertise in developing products, engaging with customers and building SaaS businesses.

"Sameer is one of the most well respected and admired leaders in technology today and we're thrilled to add his deep expertise in enterprise, developer and modern SaaS to our board," said Jennifer Tejada, PagerDuty CEO. "His experience in scaling mid-sized and large cloud companies, as well as his reputation as a humble and inspiring leader will be invaluable as we continue to build our leadership in digital operations management."

Before joining SendGrid, Dholakia served as group vice president and general manager of cloud platforms group for

Citrix Systems, Inc., where he was responsible for the company's rapidly growing cloud business. Dholakia joined Citrix following its acquisition of VMLogix, Inc., where he served as CEO. He spent the previous decade at Trilogy in a variety of leadership roles across product, marketing and sales, helping the company build strong customer relationships across the Fortune 500 and scale to one of the largest privately-held software companies.

"PagerDuty pioneered and leads a category that is crucial in today's always-on, customer-driven world and played a vital role in enabling Twilio SendGrid to scale our infrastructure, now delivering over 60 billion emails per month," said Dholakia. "The company's innovative digital operations management platform and broad set of integrations is core to a successful digital strategy, as can be seen across its more than 12,000 customers today. I look forward to joining Jennifer and her team as they continue to grow and serve the enterprise."

For more information, visit: www.pagerduty.com.

About PagerDuty, Inc.

PagerDuty, Inc. (NYSE:PD) is a leader in digital operations management. In an always-on world, organizations of all sizes trust PagerDuty to help them deliver a perfect digital experience to their customers, every time. Teams use PagerDuty to identify issues and opportunities in real time and bring together the right people to fix problems faster and prevent them in the future. Notable customers include GE, Vodafone, Box and American Eagle Outfitters. To learn more and try PagerDuty for free, visit www.pagerduty.com. Follow our blog and connect with us on Twitter, LinkedIn, YouTube and Facebook.

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