NEWS RELEASE

NETSCOUT Announces Support for Unified Communications in Healthcare Organizations with the nGeniusONE Service Assurance Platform

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Organizations assure quality UCC services in complex, next-generation healthcare environments

WESTFORD, Mass.--(BUSINESS WIRE)--Feb. 3, 2016-- **NETSCOUT SYSTEMS, INC.** (NASDAQ: NTCT), a market leader in service assurance and cybersecurity solutions, today announced support for high-value Unified Communications and Collaboration (UCC) initiatives being deployed across complex, next-generation healthcare environments. The **nGeniusONE®** Service Assurance platform with Adaptive Service Intelligence™ (ASI)-patented technology offers rich insights into VoIP, video, and collaboration services simultaneously with patient care data services. A growing number of NETSCOUT's healthcare customers are using the unique capabilities of the nGeniusONE platform to dramatically reduce the time to pinpoint the root cause of service impairments impacting performance of patient care impacting UC services.

Hospitals, clinics, healthcare networks and medical schools today are totally dependent upon the enterprise network and the UCC services running through them. High-quality communications is an imperative considering the type of conversations held between doctors, diagnosticians, patients and family members. Next-generation UCC initiatives like hands-free communications devices for neonatal staff, contact centers for expanded patient support and collaboration services for staff interactions improve the overall efficiency and speed of patient care. Since disruptions or impairments of any type may impact prompt patient treatment, IT professionals must have the right solution at their disposal to minimize the time it takes to discover the source of issues impacting quality UCC service delivery.

UCC services in healthcare environments are increasingly complex, involving sophisticated components, services and multiple vendors. When calls are not being connected or conversations are choppy, noisy or disconnected then patient treatment may be delayed and user experience will be impacted. Many of the world's largest and most innovative healthcare organizations rely on the nGeniusONE platform to minimize that risk and solve these issues faster resulting in better patient care. The nGeniusONE platform uniquely delivers a complete picture of the healthcare UCC environment with a range of new, specialized service monitors and service dependency maps that reveal the interdependencies between the multivendor, service delivery components to help quickly pinpoint the root cause of issues and significantly reduce the Mean-Time-To-Repair (MTTR).

"Voice over IP, intelligent medical devices, streaming video, telemedicine, new healthcare applications, and rising wireless users are all contributing to the growing complexity of IT in healthcare," said Matthias Machowinski, research director, Enterprise Networks and Video for IHS. "Given the criticality of real-time communications in healthcare settings, it is important for IT and Unified Communications teams to have a holistic, real-time view of the overall network environment and the ability to proactively troubleshoot and pinpoint the source of the problem."

"Healthcare organizations are investing in next-generation IT initiatives to communicate better and more frequently with their patients and leverage the knowledge and expertise of physicians in other medical facilities," said Eileen Haggerty, senior director with NETSCOUT's Enterprise Business Operations Group. "nGeniusONE helps ensure the success of these UCC initiatives by helping healthcare organizations confidently deploy the new services, protect their investments and ROI, while at the same time ensuring rapid discovery of patient care impacting problems. When high-quality patient experience with UCC is at stake, there is no better medicine."

To learn more about how the nGeniusONE platform reduces MTTR and quickly pinpoints the true source of the issues impacting call quality and connection issues in healthcare environments, NETSCOUT is hosting a webinar February 10, 2016. For more information and to register for this webinar, please visit **http://www.netscout.com/webinar/ensuring-high-quality-unified-communications-healthcare-2/** NETSCOUT will also be at HIMSS '16 in Las Vegas, February 29 – March 4, 2016. Please visit us at Booth #10622 to see how nGeniusONE supports service assurance for electronic medical records, imaging, as well as unified communications for healthcare organizations.

Availability and Pricing

The nGeniusONE platform powered by ASI technology is solving application, UC and network performance management problems that impact services throughout healthcare environments today. NETSCOUT has a simplified pricing model that offers the nGeniusONE platform with application service monitors, such as SIP and RTP, incorporated in the integrated solution at no additional charge. Richer monitoring and media analytics are available with a value-added UC software license.

About NETSCOUT SYSTEMS, INC.

NETSCOUT SYSTEMS, INC. (NASDAQ: NTCT) is a market leader in real-time service assurance and cybersecurity solutions for today's most demanding service provider, enterprise and government networks. NETSCOUT's Adaptive Service Intelligence (ASI) technology continuously monitors the service delivery environment to identify performance issues and provides insight into network-based security threats, helping teams to quickly resolve issues that can cause business disruptions or impact user experience. NETSCOUT delivers unmatched service visibility and protects the digital infrastructure that supports our connected world. To learn more, visit **www.netscout.com**.

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