NETSCOUT

NEWS RELEASE

NETSCOUT Announces nGeniusONE Service Assurance Platform is Verified as Citrix Ready

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nGeniusONE Service Assurance Platform is Trusted to Optimize Performance of Citrix XenApp, XenDesktop and NetScaler Solutions

WESTFORD, Mass.--(BUSINESS WIRE)--Nov. 23, 2015-- **NETSCOUT SYSTEMS, INC.** (NASDAQ:NTCT), a market leader in service assurance and cybersecurity solutions, today announced that the **nGeniusONE® Service Assurance** platform has been verified as Citrix Ready. The Citrix Ready program helps our joint customers understand how Citrix virtualization, networking and cloud services solutions are complemented by the real-time performance analytics of the nGeniusONE platform to successfully reduce the time to pinpoint and correct service degradations that impact delivery of those services.

The Citrix Ready program makes it easy for customers to identify complementary products and solutions that can enhance Citrix environments. Customers can be confident that the nGeniusONE platform has successfully passed a series of tests established by Citrix, and can be trusted to work effectively with Citrix XenApp, XenDesktop and NetScaler to optimize service delivery performance. Demos and information about the nGeniusONE platform can easily be found in the Citrix Ready Marketplace, an online catalogue of over 25,000 partner offerings verified to work with Citrix products.

Mission critical business applications rely on Citrix and other IT services to work together flawlessly. But when problems do occur, it is imperative that IT isolates the problem and restores service as quickly as possible. Legacy IT approaches look at individual components of the service in an attempt to identify the cause of a problem. NETSCOUT leverages network traffic between all of the components of the service and quickly triages the root cause of a problem. This is made possible by NETSCOUT's patented Adaptive Service Intelligence (ASI) technology.

Citrix environments are used to provide access to the applications that are mission critical to the business. These applications are inherently complex, relying on multiple parts of the IT infrastructure, all of which must communicate with each other to ensure their successful delivery to the end user. This network traffic is leveraged by NETSCOUT using patented ASI technology to look deep into the packets and expose key performance indicators that expose problems with the entire service. This approach allows IT to quickly isolate the source of a problem.

NETSCOUT's unique, holistic visibility of end-to-end services, including the interdependencies between service components and Citrix products across the multi-tier enterprise, provides a collaborative approach to service assurance and troubleshooting that is not present in legacy IT environments. The nGeniusONE platform provides continuous monitoring and rich insights into this application traffic including the ICA/CGP protocols used by Citrix as well as the many network components and global environment that Citrix protocols and products depend on such as the network infrastructure, application servers, backend databases, and service enablers such as DNS, LDAP, RADIUS and Active Directory. ASI technology leveraged by the nGeniusONE platform eliminates excessive delays in diagnosing the true source of a problem and reduces Mean-Time-to-Repair / Resolution (MTTR) and quite often proving the performance issue is NOT a Citrix issue at all - Mean-Time-to-Innocence (MTTI).

"As leading enterprise solutions, both Citrix and NETSCOUT are used in many of the largest and most demanding enterprises around the world. Any customer utilizing Citrix solutions to achieve their mobility goals of delivering essential business services with secure anytime, anywhere access, benefits from the nGeniusONE platform's ability to assure availability and optimization of their IP and Citrix services," said Siddharth Rabindran, director, Citrix Ready at Citrix. "By taking part in our Citrix Ready program, NetScout has enabled its customers to obtain the highest quality user experience available today, and the simplest means for making an informed product purchasing selection."

"The key differentiation with NETSCOUT's ASI technology approach is that it is directly tied to continuous monitoring and real-time analysis of the broader service environment rather than being focused on a single service domain," said Jennifer Clark, vice president, Network Research at 451 Research. "Enterprises will welcome the ability to maintain a unified view across the global enterprise and to rapidly pinpoint the source of performance degradations regardless of where the issue is originating."

"As part of the Citrix Ready program, CITRIX and NETSCOUT are working together to deliver highly available, always-on Citrix app and desktop virtualization. NETSCOUT's nGeniusONE Service Assurance platform is an ideal complement to Citrix's secure mobility solutions." explained Tom Raimondi, vice president Enterprise Business Operations at NETSCOUT. "As IT organizations face the challenge of delivering more complex and interdependent services, nGeniusONE ensures that these services meet user expectations and helps transform IT from legacy approaches to the next generation of IT. With nGeniusONE in use, customers are able to confidently complete their

technology migrations and manage their Citrix VDI environments, meeting or exceeding the ROI goals for their organizations," added Raimondi.

Citrix – NETSCOUT Webinar

Citrix and NETSCOUT are offering a joint webinar on Thursday, December 3rd, 2015 for those interested in learning more about how nGeniuONE with ASI technology can improve service assurance in your environment. Registration: **http://www.citrixreadyprogram.com/partners/webinar/cr-webinar-netscout/?pcode=nc**

Availability and Pricing

The nGeniusONE platform powered by ASI technology is solving application and network performance management problems that impact Citrix solutions today. NETSCOUT offers solutions on a perpetual hardware license and/or annual subscription license basis. NETSCOUT has a simplified pricing model that offers the nGeniusONE platform with application service monitors, such as Citrix, incorporated in the integrated solution at no additional charge.

About NETSCOUT SYSTEMS, INC.

NETSCOUT SYSTEMS, INC. (NASDAQ:NTCT) is a market leader in real-time service assurance and cybersecurity solutions for today's most demanding service provider, enterprise and government networks. NETSCOUT's Adaptive Service Intelligence (ASI) technology continuously monitors the service delivery environment to identify performance issues and provides insight into network-based security threats, helping teams to quickly resolve issues that can cause business disruptions or impact user experience. NETSCOUT delivers unmatched service visibility and protects the digital infrastructure that supports our connected world. To learn more, visit **www.netscout.com**.

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About Citrix Ready

The Citrix Ready program identifies verified solutions that are trusted to enhance virtualization, networking and cloud computing solutions from Citrix, including XenDesktop®, XenApp®, CloudPortal™, XenServer®, and NetScaler®. The Citrix Ready designation is awarded to third-party products that have successfully met verification

criteria set by Citrix, and gives customers an added confidence in the compatibility of the joint solution offering. The Citrix Ready program leverages industry-leading alliances across the Citrix partner eco-system to meet a wide variety customer needs, and currently incorporates partners who have demonstrated more than 25,000 product verifications. It also includes the Citrix Ready Community Verified program, which allows customers to see thousands of products that have been verified by other customers to work in their production environments. More information about the Citrix Ready program can be found at **www.citrix.com/ready**. Reach Citrix Ready using social media via the Citrix Ready blog site and Twitter.

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