NETSCOUT

NEWS RELEASE

NETSCOUT Recognized as a Top Ten Best Web Support Site

2018-07-25

NETSCOUT's Customer Service Portal, myNETSCOUT, Selected by Association of Support Professionals as Industry Leading

WESTFORD, Mass.--(BUSINESS WIRE)-- **NETSCOUT SYSTEMS, INC.**, (NASDAQ: NTCT), a leading provider of service assurance, security, and business analytics, announced today it has been selected by the **Association of Support Professionals** (ASP), earning honors as a Top Ten Best Web Support site for 2018.

"We are extremely pleased that the myNETSCOUT portal has been chosen by the Association of Support Professionals as a Top Ten Best Web Support site. A lot of effort has gone into improving our customer experience and this site reflects NETSCOUT's deep commitment to customer satisfaction," stated Tracy Steele, vice president, Global Services Operations, NETSCOUT. "This award validates the vision our CEO has instilled in NETSCOUT's service culture which is very much focused on delivering the highest value. Our service organization has a relentless commitment to ensure our customers' success by providing relevant information and services that maximize the investment they have made. myNETSCOUT, along with the App, plays an important part in this mission and has already helped us connect with tens of thousands of customers in ways that best support their business needs."

The myNETSCOUT portal allows customers to access a vast array of knowledge that is geared towards enabling our customers to meet their data visibility needs. Through myNETSCOUT the Global Services Operations (GSO) team is always on and ready to talk live or chat through omnichannel communications. myNETSCOUT is constantly evolving, providing fresh content in various formats, Video-On-Demand (VOD) live streams and downloads - all designed with customer needs in mind.

myNETSCOUT saves customers precious time, allowing them to focus on their digital transformation initiatives. Through analytics, it also empowers the services teams to adjust to needs in real-time, reducing time and effort.

“The competition is always tough, and this year was no exception,” explained Al Hahn, executive director for ASP. “NETSCOUT’s inclusion in ASP’s Top Ten list is a real tribute to the company’s commitment to customer service and highlights the importance of building a world-class service organization.”

For more information on myNETSCOUT, click **here**.

About NETSCOUT

NETSCOUT SYSTEMS, INC. (NASDAQ: NTCT) assures digital business services against disruptions in availability, performance, and security. Our market and technology leadership stems from combining our patented smart data technology with smart analytics. We provide real-time, pervasive visibility, and insights customers need to accelerate and secure their digital transformation. Our approach transforms the way organizations plan, deliver, integrate, test, and deploy services and applications. Our nGenius service assurance solutions provide real-time, contextual analysis of service, network, and application performance. Arbor security solutions protect against DDoS attacks that threaten availability and advanced threats that infiltrate networks to steal critical business assets. To learn more about improving service, network, and application performance in physical or virtual data centers, or in the cloud, and how NETSCOUT’s performance and security solutions, powered by service intelligence can help you move forward with confidence, visit **www.netscout.com** or follow @NETSCOUT and @ArborNetworks on Twitter, Facebook, or LinkedIn.

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Source: NETSCOUT SYSTEMS, INC.