

NETSCOUT Visibility as a Service Provides Turnkey Protection for Critical IT Services

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Bolsters IT Capabilities through Round-the-Clock Monitoring, Detection, and Problem-Solving Leveraging Industry-Leading Proprietary Technology and an Expert Talent Pool

WESTFORD, Mass.--(BUSINESS WIRE)-- **NETSCOUT SYSTEMS, INC.**, (NASDAQ: NTCT), a leading provider of cybersecurity, service assurance, and business analytics solutions, today introduced its NETSCOUT Visibility as a Service (VaaS) managed service offering, which provides 24x7 testing, monitoring, troubleshooting, and reporting for customers' critical IT services and applications. Built on NETSCOUT's nGenius® service assurance solutions, the service leverages the deep expertise of the company's VaaS engineering team to help alleviate the burdens faced by corporate and government IT organizations worldwide.

According to recent research from **MarketsandMarkets**, the compound annual growth rate (CAGR) for global managed services from 2021-2026 is 7.9% reaching a market size of \$354.8 billion. The factors that impact growth include "lack of skilled IT professionals, rise in demand for secure IT infrastructure during the COVID-19 pandemic, cost and risk reduction, and requirements for regulatory compliance and security."

"As enterprises continue to drive digital transformation, while also assuring compliance and security, the need for in-depth end-to-end network visibility and control is paramount," stated Mark Leary, research director, network analytics and automation, IDC. "Comprehensive as-a-service management offerings enable IT organizations to better align their operating priorities to spending, adjust their staff focus to more strategic responsibilities, and access provider-driven best practices, operational expertise, and technology innovation. All serve to drive enterprises towards a more proactive, predictive, and protective management approach to networking in today's hyper-connected digital business environment."

"Businesses have had to adapt to compete in tough talent acquisition and new remote work environments placing increased pressure and demands on IT teams," stated Michael Szabados, chief operating officer, NETSCOUT. "VaaS helps enterprises identify and resolve problems quickly to maintain productivity while also helping to ensure an exceptional end-user experience. In addition, our customers benefit by extending the value of the investment they've made in our service assurance solutions to deliver higher returns."

VaaS is available as a subscription-based service to both existing and new customers. For existing customers with a deployed nGenius solution, the service provides continuous monitoring and triage. Additionally, the service offers proactive testing of critical applications and services, notification of appropriate customer contacts if an issue is detected, triage, and performance reporting. To ensure greater control, the service also delivers VaaS service reports to IT operations, application owners, and other executives, as needed. Through proactive monitoring, including regular testing of business transactions day or night, VaaS can detect and troubleshoot potential problems before impacting the end-user experience.

Available to new customers, along with appropriate nGenius hardware and software, VaaS includes initial assessment and configuration as needed. The service leverages all NETSCOUT service assurance solutions, including nGeniusONE™, InfiniStreamNG™, nGeniusPULSE™, nPoints, nGenius Packet Flow switches, Omnis® Cyber Investigator, and the recently introduced Smart Edge Monitoring, depending on the customer's requirements.

For more information on NETSCOUT VaaS, please visit <https://www.netscout.com/solutions/netscout-visibility>.

About NETSCOUT

NETSCOUT SYSTEMS, INC. (NASDAQ: NTCT) helps assure digital business services against security, availability, and performance disruptions. Our market and technology leadership stems from combining our patented smart data technology with smart analytics. We provide real-time, pervasive visibility and insights customers need to accelerate and secure their digital transformation. Our Omnis® Cybersecurity advanced threat detection and response platform offers comprehensive network visibility, threat detection, highly contextual investigation, and automated mitigation at the network edge. NETSCOUT nGenius® service assurance solutions provide real-time, contextual analysis of service, network, and application performance. And Arbor® Smart DDoS Protection by NETSCOUT products help protect against attacks that threaten availability and advanced threats that infiltrate networks to steal critical business assets. To learn more about improving service, network, and application performance in physical or virtual data centers or in the cloud, and how NETSCOUT's security and performance solutions can help you move forward with confidence, visit www.netscout.com or follow @NETSCOUT on Twitter, Facebook, or LinkedIn.

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Maribel Lopez

Manager, Marketing & Corporate Communications

+1 781 362 4330

maribel.lopez@netscout.com

Mena Buscetto

Finn Partners for NETSCOUT

+1 860 326 1698

NETSCOUT-US@FinnPartners.com

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