NETSCOUT

NEWS RELEASE

NETSCOUT's nGeniusPULSE Enhancements Improve Service Assurance Visibility of the End-User Experience

2019-12-19

New Wi-Fi and Business Transaction Testing Provides Early Detection of Application and Network Performance Issues

WESTFORD, Mass.--(BUSINESS WIRE)-- **NETSCOUT SYSTEMS, INC**., (NASDAQ: NTCT), a market leader in service assurance, security, and business analytics, today announced that it has introduced new capabilities to NETSCOUT's **nGeniusPULSE** that enable testing of network and application availability and performance over Wi-Fi connections and business transaction testing (BTT) that test performance within an application. These capabilities improve visibility of the end-user experience regardless of where end-users are located, such as remote offices, retail stores, or sporting and entertainment events. These additions help IT professionals to uncover, isolate, and help resolve application and network performance issues within a wired or Wi-Fi environment. With earlier domain identification, IT can reduce mean-time-to-resolve to improve the user experience across any cloud or hybrid environment.

"IT Directors and network managers are looking for a competitive edge when it comes to early issue detection that might impact an end-user's ability to access the network or critical applications over Wi-Fi from remote offices or headquarters to private data centers or cloud, SaaS, or co-lo," stated Daryle DeBalski, vice president and general manager, new markets business unit, NETSCOUT. "NETSCOUT's holistic approach includes the nGeniusONE™ platform with in-depth, passive packet-based monitoring combined with nGeniusPULSE's always-on active testing and infrastructure monitoring, to provide customers with end-to-end visibility for better service assurance at any user location."

nGeniusPULSE offers critical visibility from virtually anywhere – even when users are not on the network – with synthetic testing over wired or Wi-Fi networks to monitor SaaS, cloud-hosted, or on-prem applications, and Voice over Internet Protocol (VoIP) services to identify current and potential connectivity and performance problems. By simulating users' actions through configurable scripts for performance testing of key applications from log-in to log-out, IT professionals can produce reports of cloud and SaaS services that can be shared with providers to help ensure high-availability and high-quality delivery of these applications. Through built-in integrations with **nGeniusONE**, nGeniusPULSE also helps monitor infrastructure health while streamlining workflows and reducing complexity.

For additional information on NETSCOUT nGeniusPULSE and the nGeniusONE service assurance platform, please visit **www.netscout.com**.

About NETSCOUT

NETSCOUT SYSTEMS, INC. (NASDAQ: NTCT) helps assure digital business services against disruptions in availability, performance, and security. Our market and technology leadership stems from combining our patented smart data technology with smart analytics. We provide real-time, pervasive visibility, and insights customers need to accelerate, and secure their digital transformation. Our approach transforms the way organizations plan, deliver, integrate, test, and deploy services and applications. Our nGenius service assurance solutions provide real-time, contextual analysis of service, network, and application performance. Arbor security solutions protect against DDoS attacks that threaten availability, and advanced threats that infiltrate networks to steal critical business assets. To learn more about improving service, network, and application performance in physical or virtual data centers, or in the cloud, and how NETSCOUT's performance and security solutions, powered by service intelligence can help you move forward with confidence, visit **www.netscout.com/** or follow @NETSCOUT and @ArborNetworks on Twitter, Facebook, or LinkedIn.

©2019 NETSCOUT SYSTEMS, INC. All rights reserved. NETSCOUT, the NETSCOUT logo, Guardians of the Connected World, Adaptive Service Intelligence, NETSCOUT Arbor, the NETSCOUT Arbor logo, ATLAS, InfiniStream, InfiniStreamNG, nGenius, and nGeniusONE are registered trademarks or trademarks of NETSCOUT SYSTEMS, INC., and/or its subsidiaries and/or affiliates in the USA and/or other countries. Third-party trademarks mentioned are the property of their respective owners.

View source version on **businesswire.com**: **https://www.businesswire.com/news/home/20191219005567/en/**

Maribel Lopez
Manager, Marketing & Corporate Communications
+1 781 362 4330

maribel.lopez@netscout.com

Erica McDonald
Finn Partners for NETSCOUT
+1 646 202 9784
NETSCOUT-US@FinnPartners.com

Source: NETSCOUT SYSTEMS, INC.