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NEWS RELEASE

Open Mobile Utilizes NETSCOUT Service Assurance Technology to Increase Network Visibility

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The NetScout nGeniusONE Service Assurance Platform Helps Mobile Operator Provide Uninterrupted LTE 4G Voice and Data Services

WESTFORD, Mass.--(BUSINESS WIRE)--Jul. 8, 2015-- **NetScout Systems, Inc.** (NASDAQ: NTCT), a market leader in service assurance solutions, today announced that Open Mobile has selected NetScout to ensure service delivery and provide operational intelligence support for its LTE Evolved Packet Core (EPC) and Code Division Multiple Access (CDMA) network. The NetScout **nGeniusONE®** Service Assurance platform will provide Open Mobile with end-to-end network visibility to proactively monitor for LTE signaling issues and enhance the customer experience.

Open Mobile, a network operator that offers a complete range of Internet and mobile cellular services exclusively in Puerto Rico, serves its subscribers with an impressive array of unlimited, flat-rate wireless communication services. In order to prevent service degradation and ensure that the network is “always on,” the nGeniusONE solution provides comprehensive end-to-end, performance-monitoring that proactively alarms as service degradation happens and provides service triage to quickly identify, diagnose and resolves network issues in a single platform. The Subscriber Intelligence Service tools within the platform enable the Open Mobile Operations staff to build customized, granularly detailed reports on both service functionality and customer-centric activity. These mission- and service-critical reports identify problem areas that can directly cause service outages or brownouts.

“NetScout’s nGeniusONE gave us even deeper insight into our network as it enhanced our operational intelligence,” said Edgar Jaen, data services engineering director at **Open Mobile**. “In order to achieve our mission of maintaining top quality services for our customers, we required enhanced visibility into our network, detailed operational key-performance-indicators (KPIs) and personalized reports. NetScout was the most complete solution to provide what we needed.”

Open Mobile also leverages NetScout's **InfiniStream**® Appliances and Packet Flow Switch for traffic aggregation and distribution. The InfiniStream appliance uses NetScout's patented Adaptive Service Intelligence™ (ASI) technology to support strategic network links that enable the comprehensive, 24/7/365 monitoring of Open Mobile's IT infrastructure. As a result, NetScout provides a real-time data mining engine that is vital to scaling and leveraging growth in IP traffic as to not interrupt the company's quality of service.

"Subscribers have a high expectation for voice service and operators are realizing that providing a high quality, voice service requires a new approach to service assurance," said Bruce Kelley, chief technology officer at NetScout. "We are thrilled to partner with Open Mobile to enhance their ambitious mobile evolution strategy and provide a superior customer experience through next-gen service assurance."

Service assurance and network connectivity are the lifeblood of mobile operators hoping to compete in the robust telecom landscape that fuels modern day mobile, connected lifestyles. The nGeniusONE solution provides a real-time, end-to-end, service-centric perspective of networks, services and subscribers that enables operators to proactively manage service performance, availability and quality. These capabilities are foundational to Open Mobile's continued success.

About Open Mobile

Headquartered in Guaynabo, Puerto Rico, a suburb of the capital city of San Juan, Open Mobile is a mobile telecommunications network operator offering mobile phone services exclusively on the beautiful Caribbean island of Puerto Rico, a United States territory. Open Mobile offers a complete range of Internet and mobile cellular services including voice, data, Internet, 4G, and LTE (Long-Term Evolution), VoIP (Voice over Internet Protocol) services and more. One of the prominent mobile service operators on the island, Open Mobile serves hundreds of thousands of subscribers, with its impressive array of flat-rate, unlimited wireless communication services. For more information regarding Open Mobile, please visit **www.openmobilepr.com**.

About NetScout Systems, Inc.

NetScout Systems, Inc. (NASDAQ:NTCT) is the market leader in service assurance solutions that enable enterprise and service provider organizations to assure the quality of the user experience for business and mobile services. NetScout technology helps these organizations proactively manage service delivery and identify emerging performance problems, helping to quickly resolve issues that cause business disruptions or negatively impact users of information technology. Visit **www.netscout.com**.

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