NETSCOUT

NEWS RELEASE

Total Economic Impact Study Finds NETSCOUT Arbor DDoS Protection Solution Delivered 223% Return on Investment

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Customers Benefited by Proactively Detecting and Mitigating Threats, Decreasing Outage Time through faster MTTR, Improving Operational Readiness, and Identifying New Revenue Opportunities

WESTFORD, Mass.--(BUSINESS WIRE)-- **NETSCOUT SYSTEMS, INC**. (NASDAQ: NTCT), a leading provider of performance management, cybersecurity, and DDoS protection solutions, today revealed the findings of a commissioned October 2023 Forrester Consulting Total Economic Impact™ study evaluating the cost savings and business benefits of deploying the NETSCOUT Arbor DDoS Protection Solution. Customers using the solution can effectively thwart DDoS attacks, minimize downtime, reduce potential SLA penalties, and offer premium services through intelligent traffic analysis.

Based on a financial assessment and interviews with decision-makers that implemented the solution, the Forrester study found that over three years, the Arbor DDoS Protection Solution provided a representative composite organization of interviewed customers with:

- An overall return on investment (ROI) of 223%
- Reduced customer downtime from potential DDoS incidents enabled by a 75% reduction in mean time to remediation (MTTR) for DDoS incidents that impact customers by year three
- Reduced DDoS attack downtime driven by an 80% reduction in MTTR
- A revenue boost of 10.3% in year three through enhanced premium services enabled by Arbor Insight
- A reduction of more than 70% in full-time-equivalent (FTE) hours for incident management across I&O teams

“DDoS attacks can have a crippling effect on customers that rely on uptime,” stated Michael Szabados, Chief

Operating Officer at NETSCOUT. “We believe Forrester’s research shows that organizations using NETSCOUT’s Arbor DDoS Protection Solution get the visibility they need to effectively analyze network traffic to detect, mitigate, and remediate threats.”

Following interviews with NETSCOUT customers, the Forrester study also found that NETSCOUT offered several additional benefits, such as enhanced brand reputation, improved customer experience, excellent post-sales support, and a proactive operational posture that identifies potential DDoS incidents and attacks.

To review the findings of the study, please visit our **website**.

About NETSCOUT

NETSCOUT SYSTEMS, INC. (NASDAQ: NTCT) protects the connected world from cyberattacks and performance and availability disruptions through the company’s unique visibility platform and solutions powered by its pioneering deep packet inspection at scale technology. NETSCOUT serves the world’s largest enterprises, service providers, and public sector organizations. Learn more at **www.netscout.com** or follow @NETSCOUT on LinkedIn, Twitter, or Facebook.

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