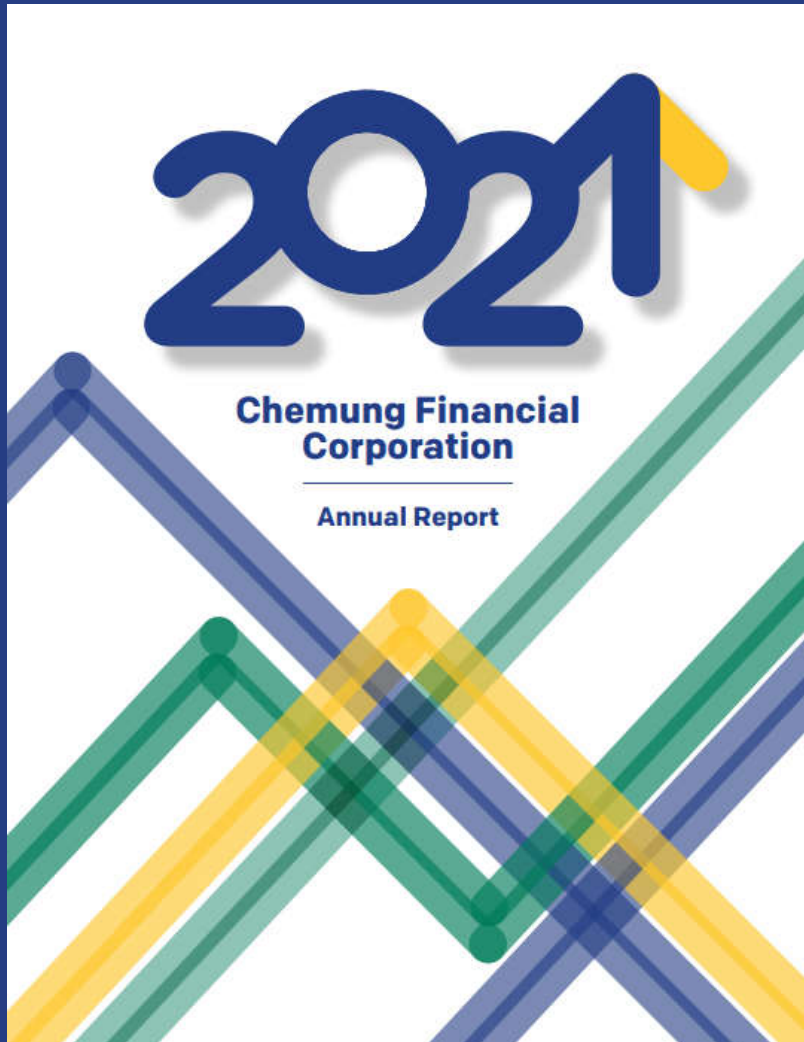




Annual Meeting of Shareholders

Tuesday, June 7, 2022



Anders M. Tomson
President & CEO



David J. Dalrymple
Chairman of the Board

Agenda

- **2021 Overview and Results**
- **2022 First-Quarter Recap**
- **Key Initiatives & Efforts**

Forward-Looking Statements

This report contains forward-looking statements within the meaning of Section 27A of the Securities Act, Section 21E of the Exchange Act, and the Private Securities Litigation Reform Act of 1995. The Corporation intends its forward-looking statements to be covered by the safe harbor provisions for forward-looking statements in these sections. All statements regarding the Corporation's expected financial position and operating results, the Corporation's business strategy, the Corporation's financial plans, forecasted demographic and economic trends relating to the Corporation's industry and similar matters are forward-looking statements. These statements can sometimes be identified by the Corporation's use of forward-looking words such as "may," "will," "anticipate," "estimate," "expect," or "intend." The Corporation cannot guarantee that its expectations in such forward-looking statements will turn out to be correct. The Corporation's actual results could be materially different from expectations because of various factors, including changes in economic conditions or interest rates, credit risk, difficulties in managing the Corporation's growth, competition, the impact of the COVID-19 pandemic, changes in law or the regulatory environment, inflation, and changes in general business and economic trends. Information concerning these and other factors can be found in the Corporation's 2021 Annual Report on Form 10-K. These filings are available publicly on the SEC's website at [sec.gov](https://www.sec.gov), on the Corporation's website at chemungcanal.com or by written request to: Kathleen S. McKillip, Corporate Secretary, Chemung Financial Corporation, One Chemung Canal Plaza, Elmira, NY 14901. Except as otherwise required by law, the Corporation undertakes no obligation to publicly update or revise its forward-looking statements, whether as a result of new information, future events or otherwise.

Board of Directors



**Anders M.
Tomson**



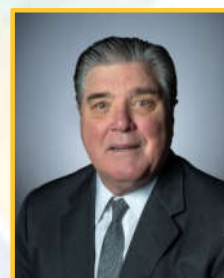
**David J.
Dalrymple**



**Raimundo C.
Archibold, Jr.**



**Larry H.
Becker**



**Ronald M.
Bentley**



**David M.
Buicko**



**Robert H.
Dalrymple**



**Richard E.
Forrestel, Jr.**



**Denise V.
Gonick**



**Stephen M.
Lounsberry III**



**Jeffrey B.
Streeter**



**G. Thomas
Tranter Jr.**



**Thomas R.
Tyrrell**

Thank you, Larry!



Larry H. Becker



Year Ending: 12/31/2021

**Total Assets
\$2.4 billion**

**Total Loans
\$1.5 billion**

**Total Deposits
\$2.2 billion**

**Total Shareholders' Equity
\$211.5 million**

Total Shareholders' Equity

\$199.7

12/31/2020



\$211.5

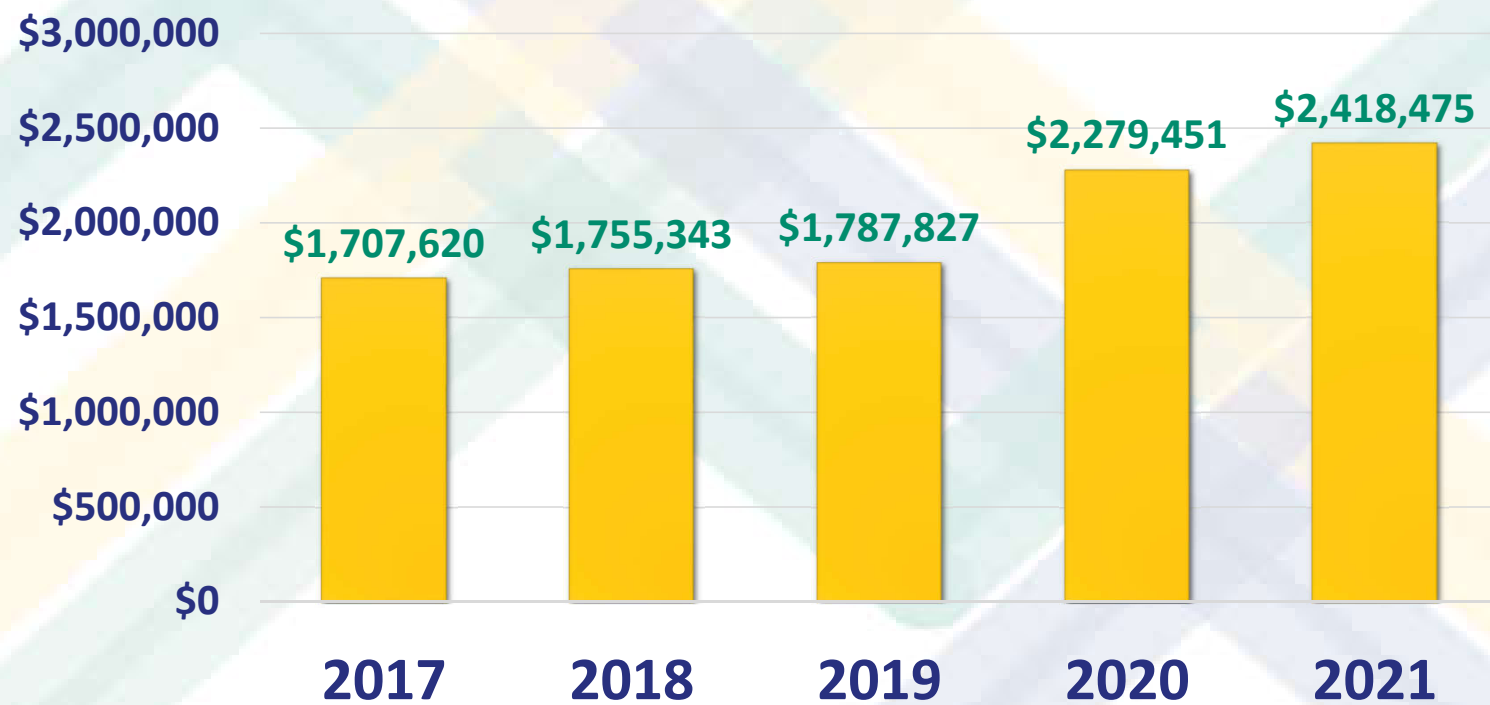
12/31/2021

\$11.8

5.9%

(In millions)

Asset Growth



(In thousands)

Year Ending: 12/31

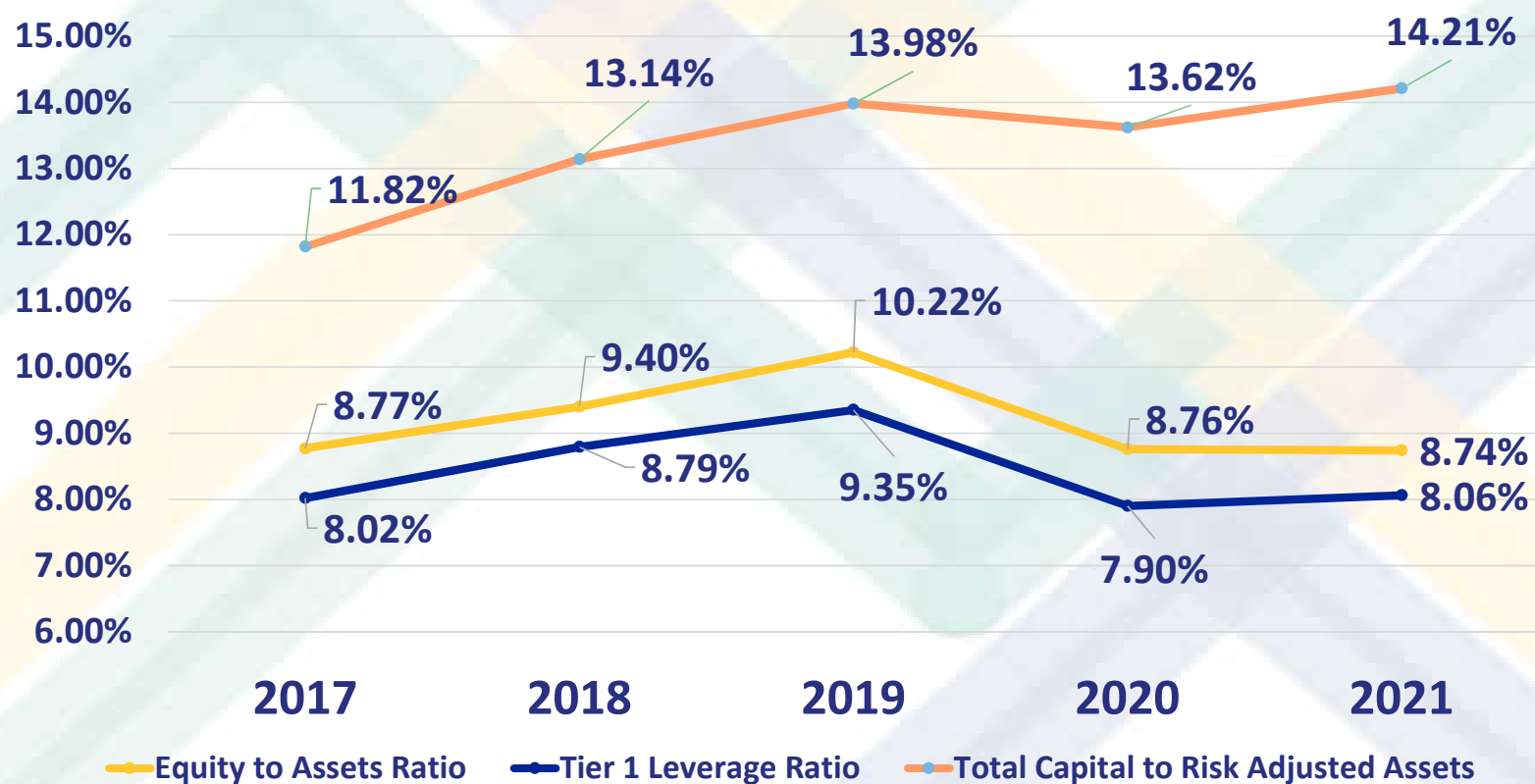
Capital Growth



(In millions)

Year Ending: 12/31

Capital Ratios (Consolidated)



Year Ending: 12/31



2021 Financial Results:

NET INCOME: \$26.4 million

EPS: \$5.64

Year Ending: 12/31/2021

Net Income & EPS



(Net income in thousands)

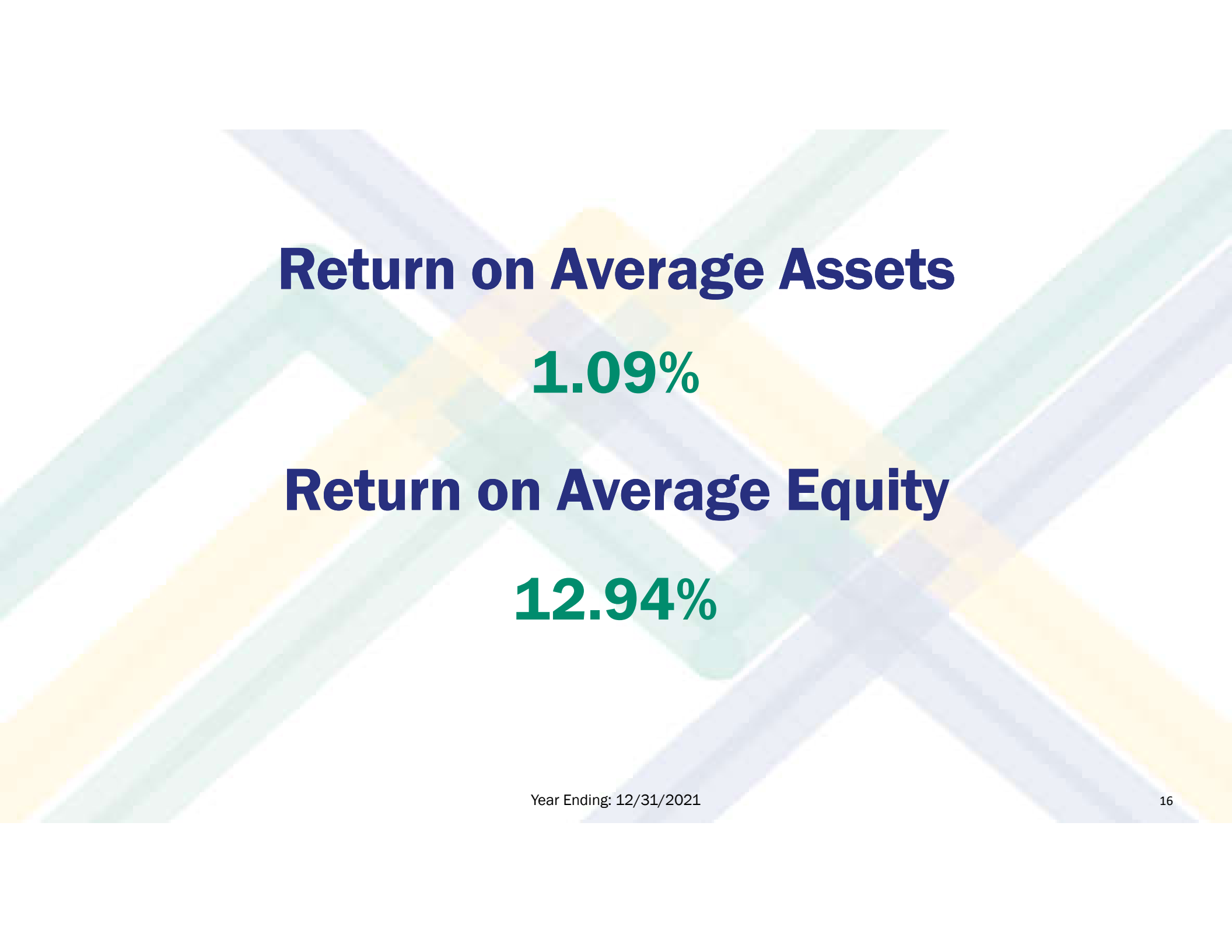
Year Ending: 12/31

Average Shares Outstanding



(In thousands)

Year Ending: 12/31



Return on Average Assets

1.09%

Return on Average Equity

12.94%

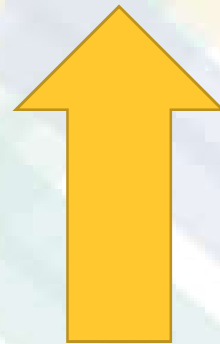
Return Trends



Year Ending: 12/31

Stock Price

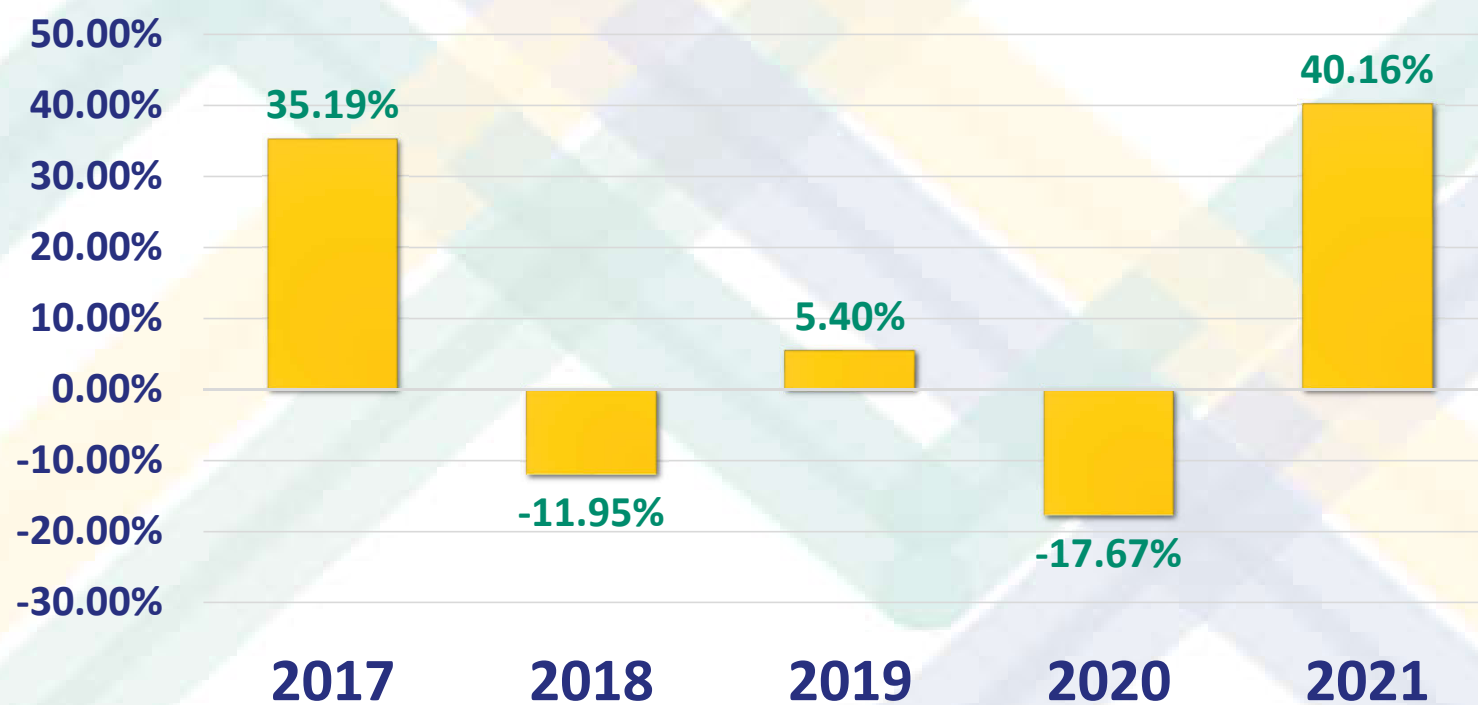
\$33.95
12/31/2020



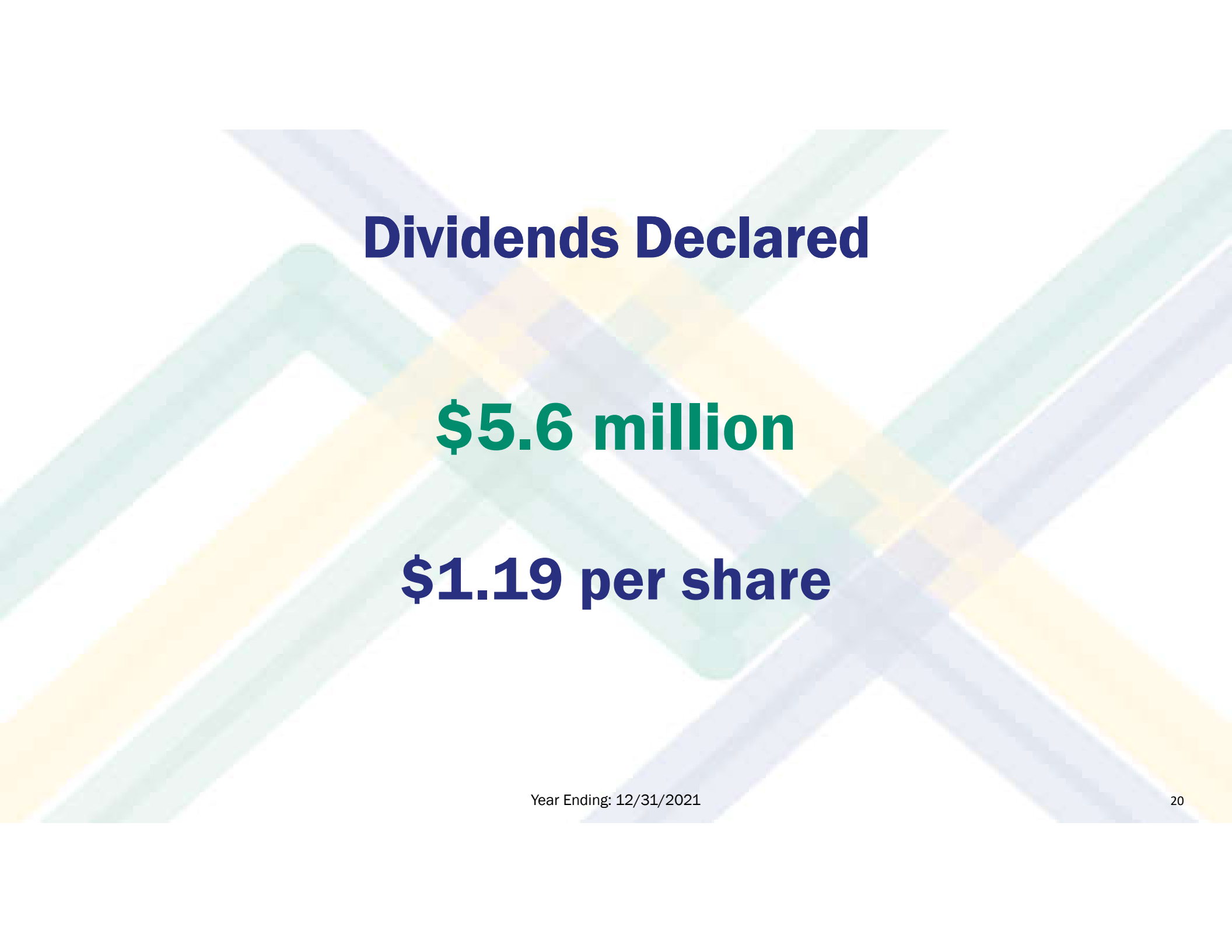
\$46.45
12/31/2021

\$12.50
36.8%

Total Shareholder Return



Year Ending: 12/31



Dividends Declared

\$5.6 million

\$1.19 per share

Our Pandemic Response





COVID-19 Pandemic Response

Our Banking Environment

- **Adhere to CDC and DOH guidelines**
- **Remain open for essential banking services**
- **Provide a safe environment for employees and customers**



COVID-19 Pandemic Response

Client Relief Efforts

- **Paycheck Protection Program (PPP)**
 - **2,134 total loans funded for \$267.3 million**
 - **874 loans funded in 2021 for \$77.7 million**
 - **\$185.5 million forgiven as of 12/31/2021**

COVID-19 Pandemic Response

Client Relief Efforts

- **Forbearance**
 - **Represented 15.77% of total loans as of May 31, 2020**
 - **As of December 31, 2021, no COVID-related forbearances remained**

Deposit & Lending Activity



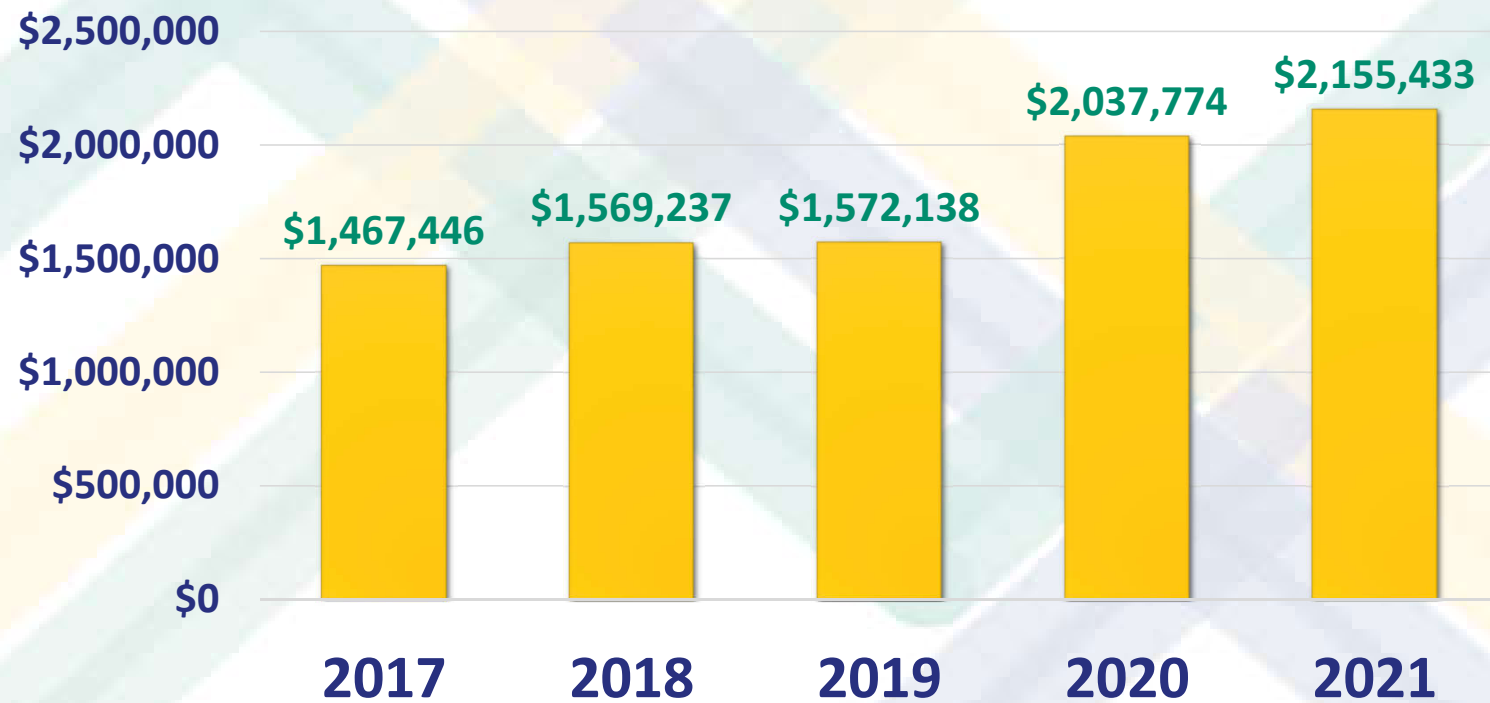
Deposit Growth



Deposit Growth:
\$117.7 million
↑ 5.8%

Year Ending: 12/31/2021

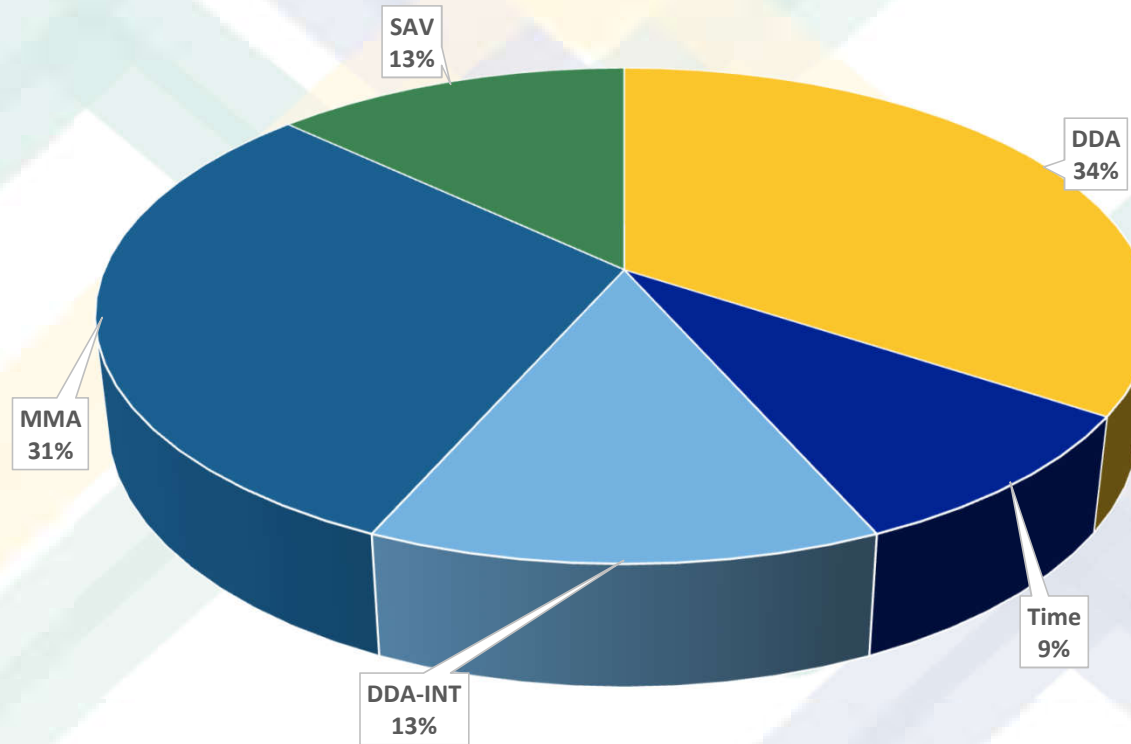
Deposit Growth



(In thousands)

Year Ending: 12/31

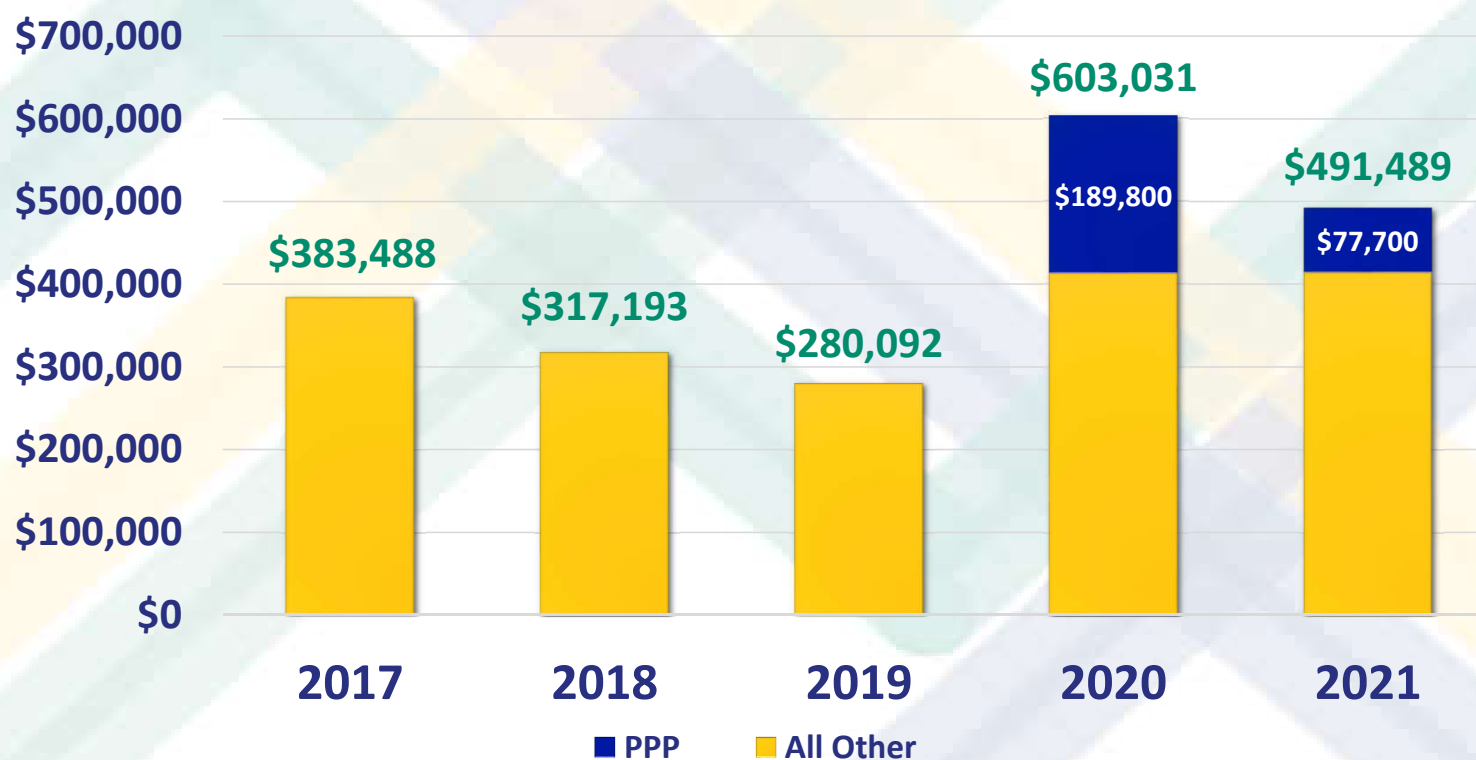
Deposits by Type



■ DDA ■ Time ■ DDA-INT ■ MMA ■ SAV

Year Ending: 12/31/2021

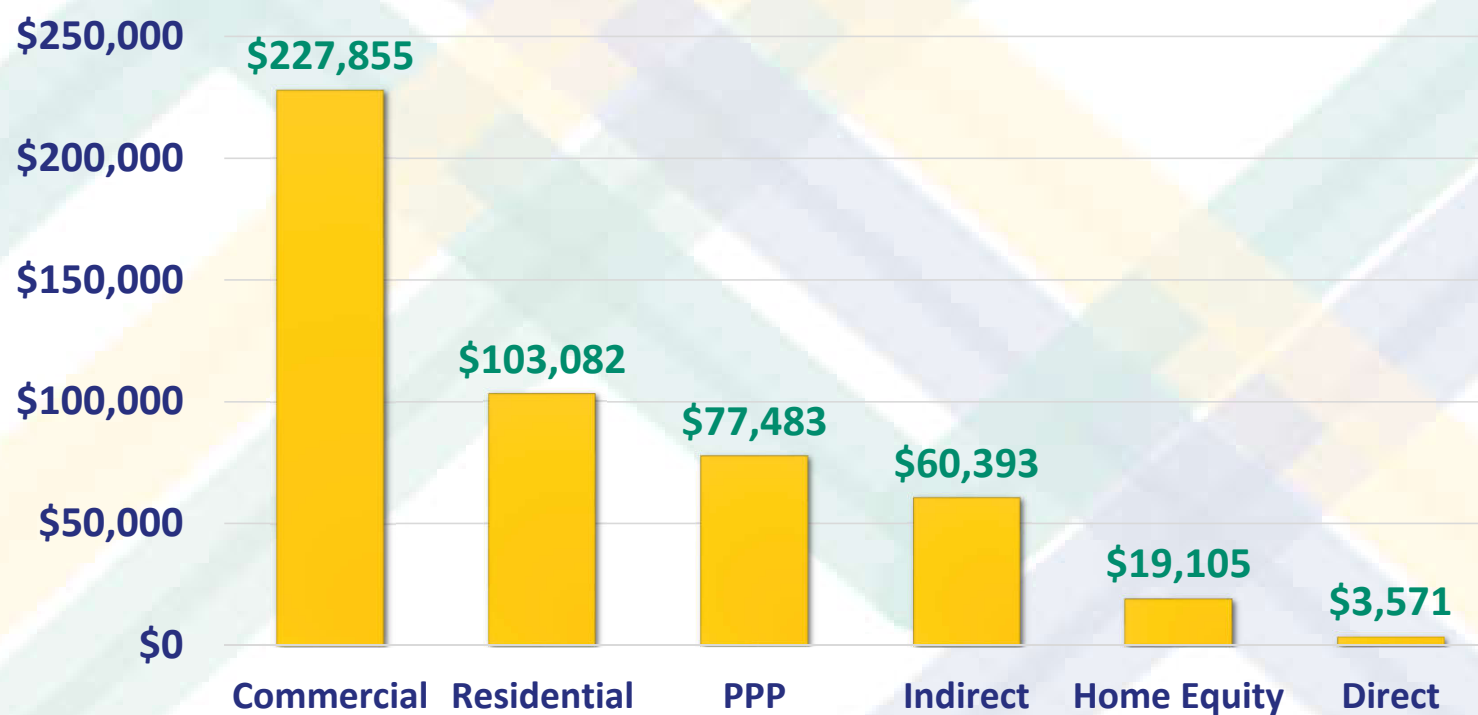
Total Loan Originations



(In thousands)

Year Ending: 12/31

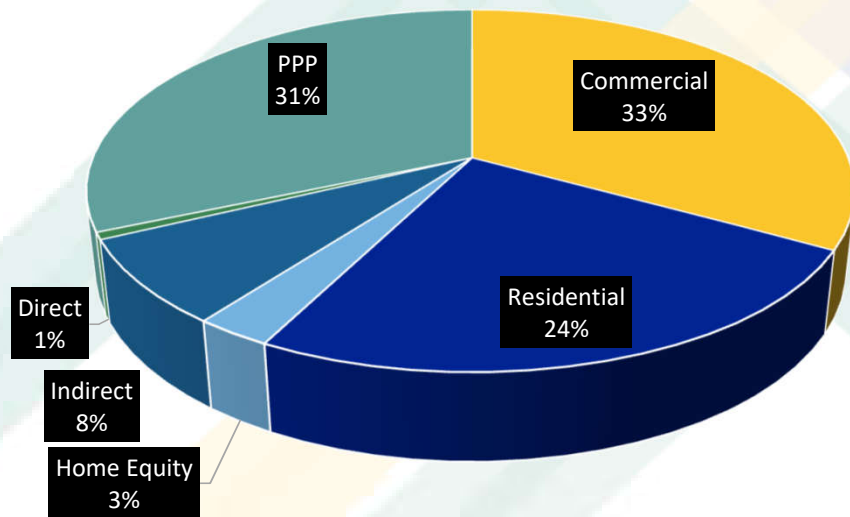
Loan Origination Activity



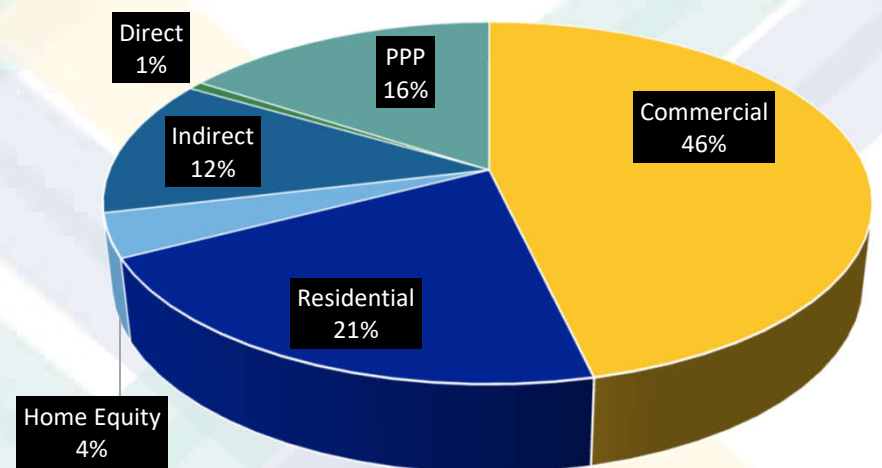
(In thousands)

Year Ending: 12/31/2021

Loan Origination Activity



Year Ending: 12/31/2020



Year Ending: 12/31/2021

Residential Mortgage Production

\$148,019

12/31/2020



\$103,082

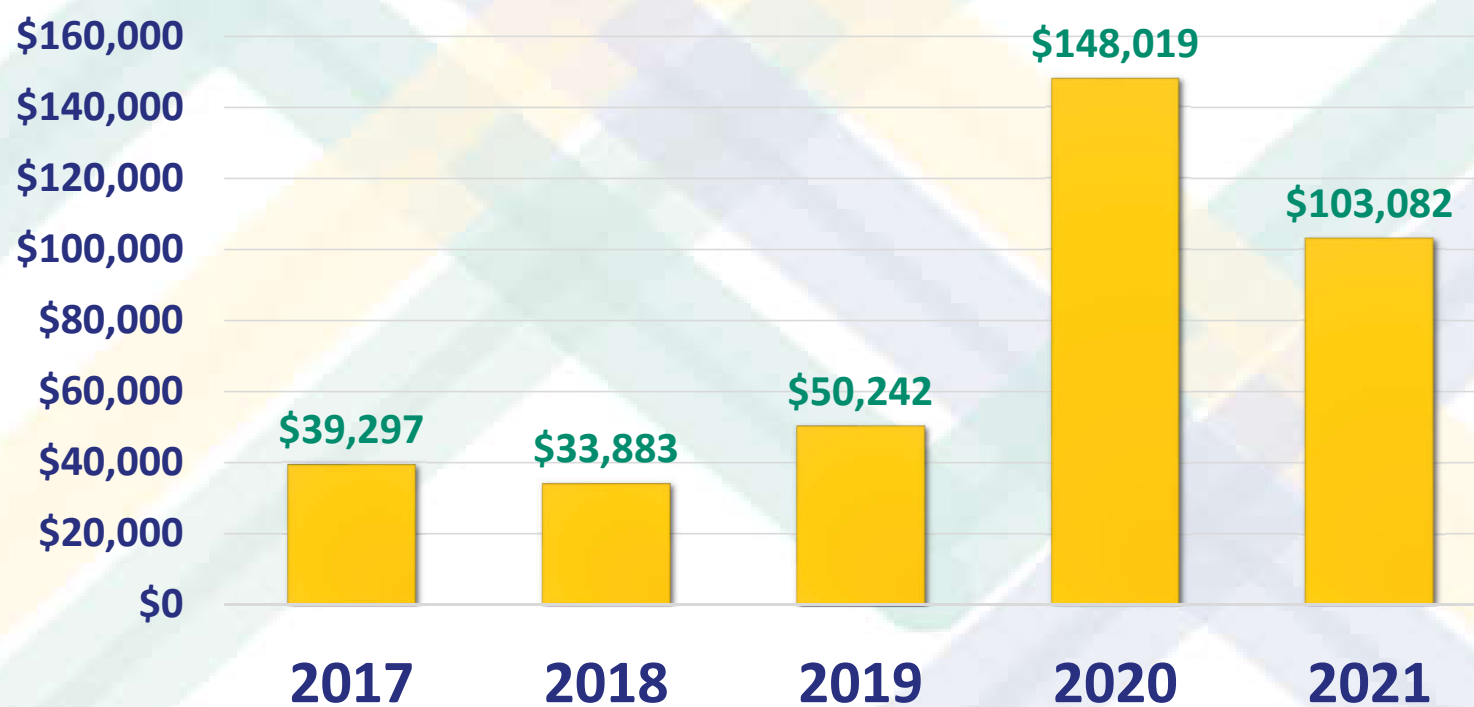
12/31/2021

\$44,937

30.4%

(In thousands)

Mortgage Production Trend



(In thousands, includes mortgages sold into the secondary market)

Year Ending: 12/31

Commercial Loan Portfolio

Total Balances

\$1,085,554

12/31/2020

\$1,059,849

12/31/2021



\$25,705

2.4%

(In thousands)

Commercial Loan Portfolio



■ Commercial & Industrial / Other

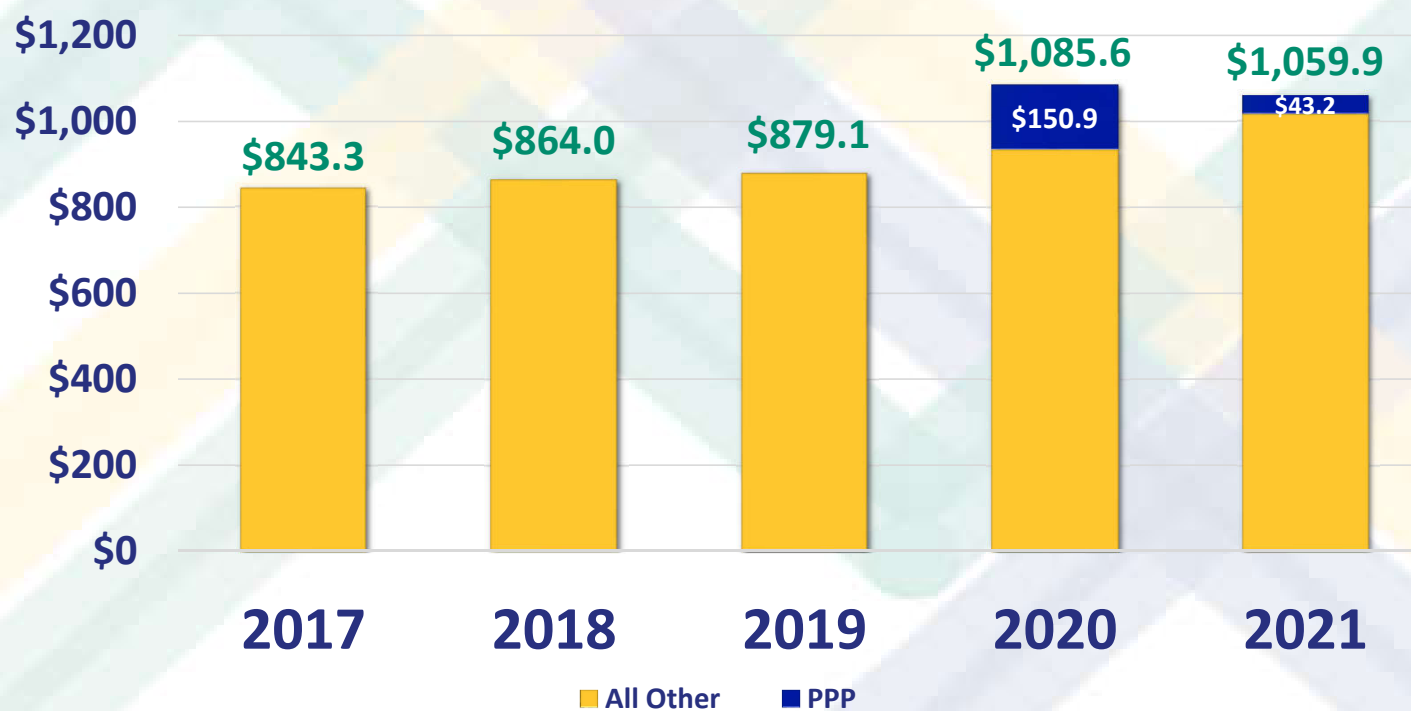
■ Commercial Real Estate Related

■ Paycheck Protection Program

(In millions)

Year Ending: 12/31

Commercial Loan Portfolio

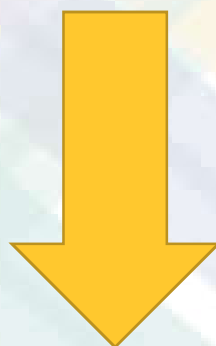


(In thousands)

Year Ending: 12/31

Non-Performing Assets

\$10,189
12/31/2020



\$8,227
12/31/2021

\$1,962
19.3%

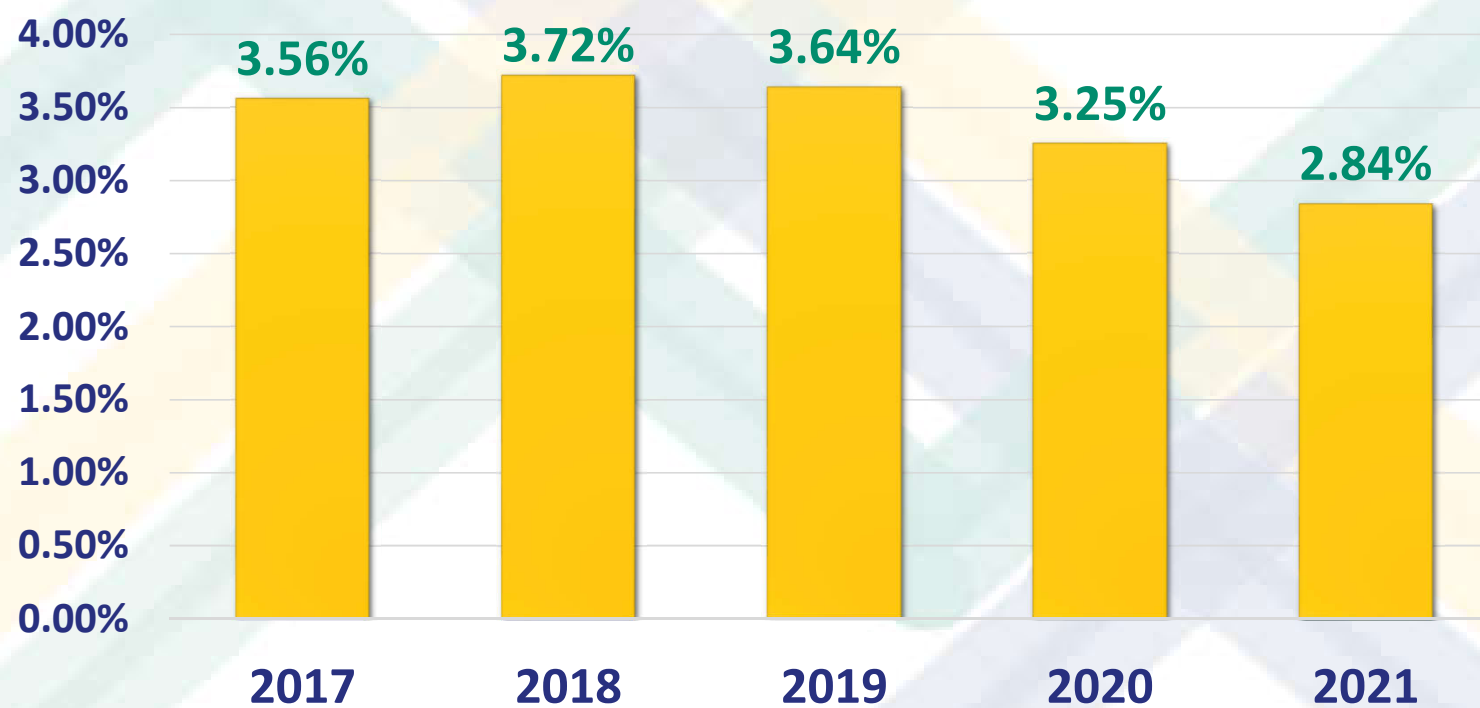
(In thousands)

Non-Performing Assets to Total Assets



Year Ending: 12/31

Net Interest Margin



Year Ending: 12/31

Cost of Interest-Bearing Deposits

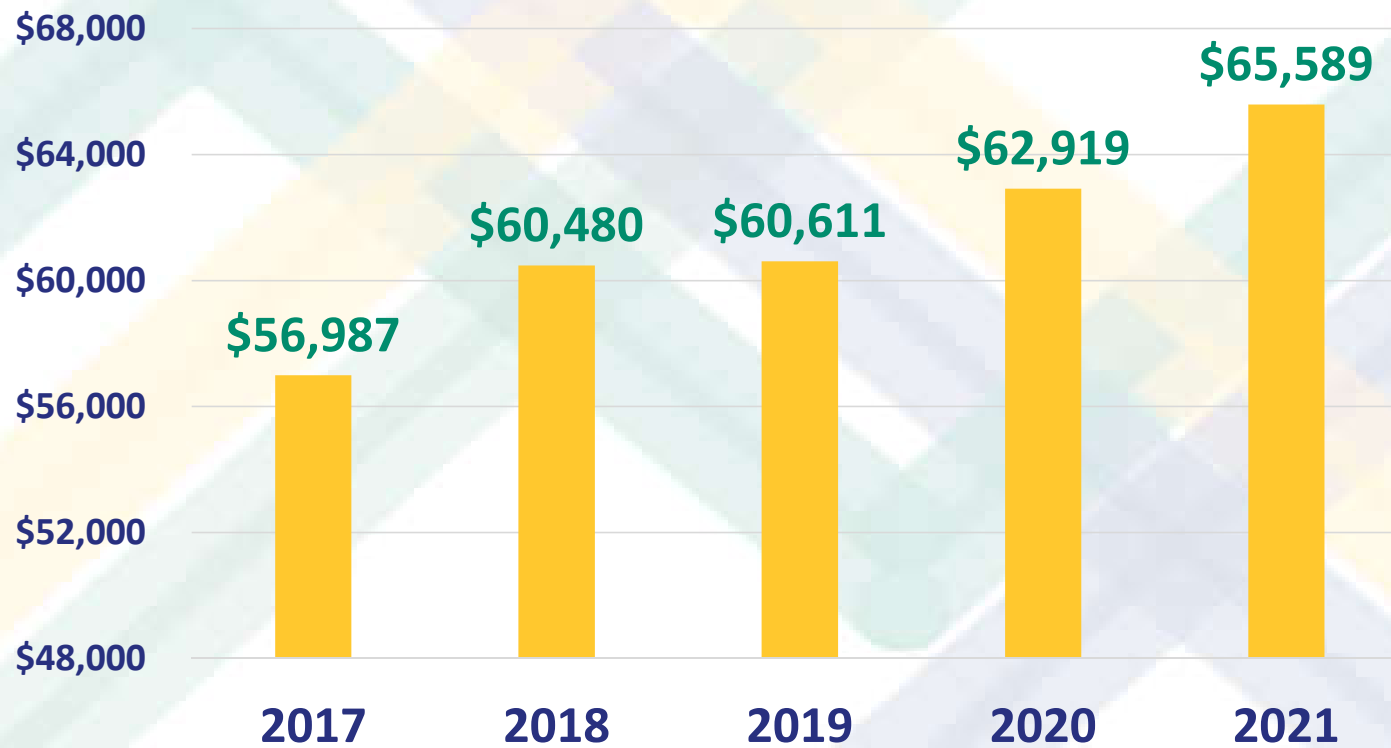
Year Ending: 12/31/2020

CCTC	Peer Group
0.31%	0.60%

Year Ending: 12/31/2021

CCTC	Peer Group
0.22%	0.24%

Net Interest Income



(In thousands)

Year Ending: 12/31

Wealth Management Group

\$2.3 Billion Assets
Under Management & Administration

\$11.1 Million
Fee Income

Year Ending: 12/31/2021

Wealth Management Fee Income



(In thousands)

Year Ending: 12/31

Non-Interest Expense

\$55.9
12/31/2020

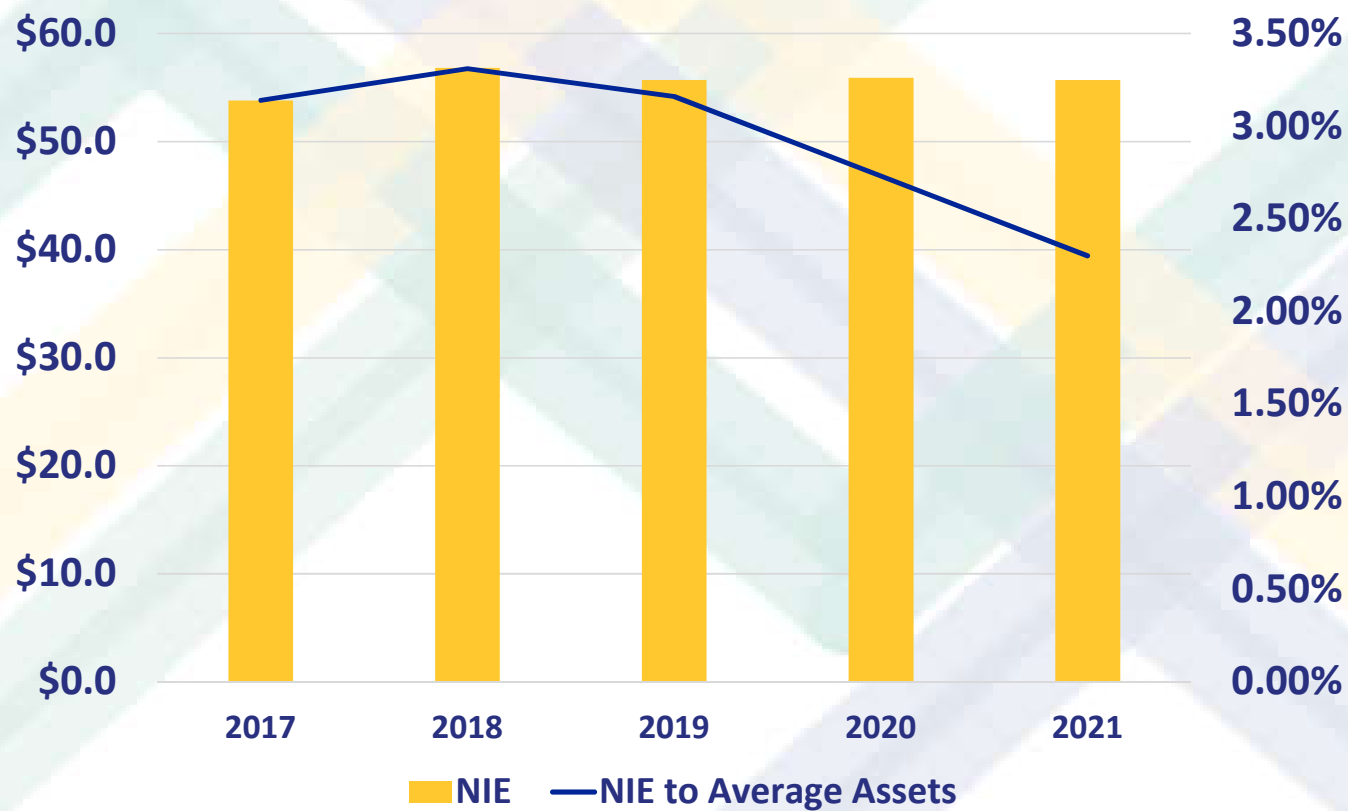


\$55.7
12/31/2021

\$0.2
0.5%

(In millions)

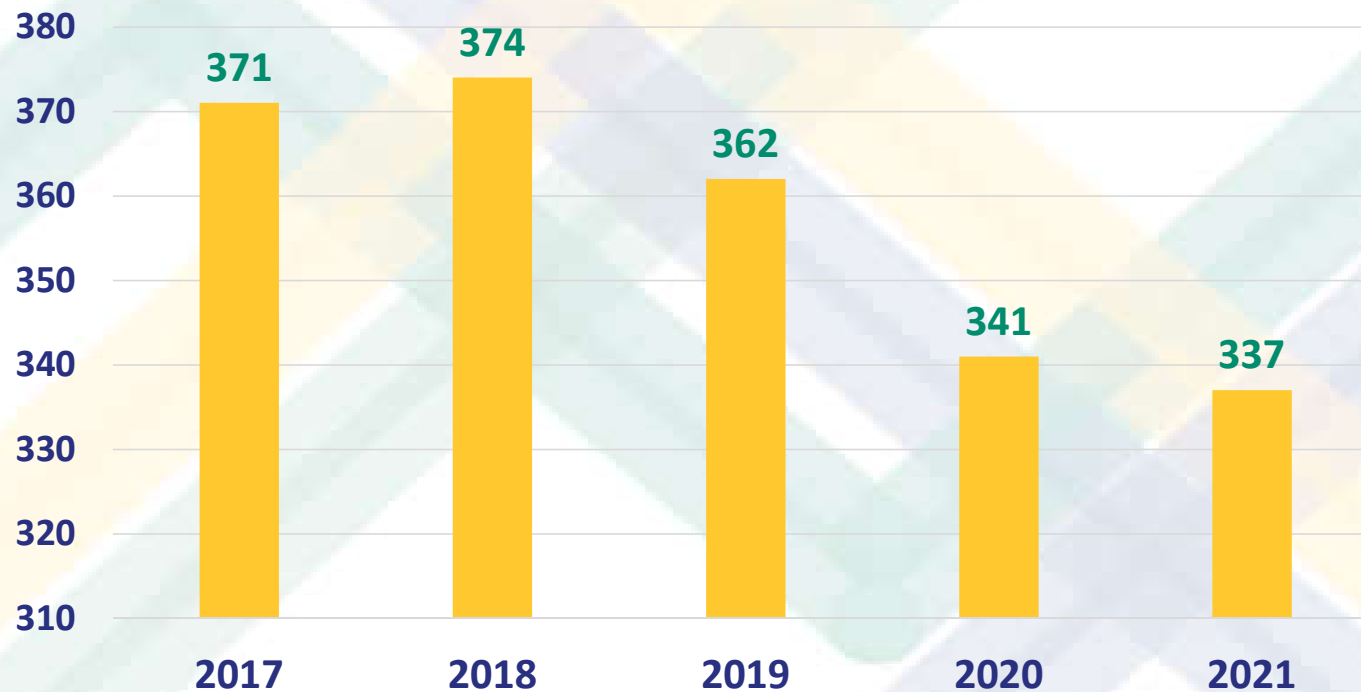
Non-Interest Expense



(In millions)

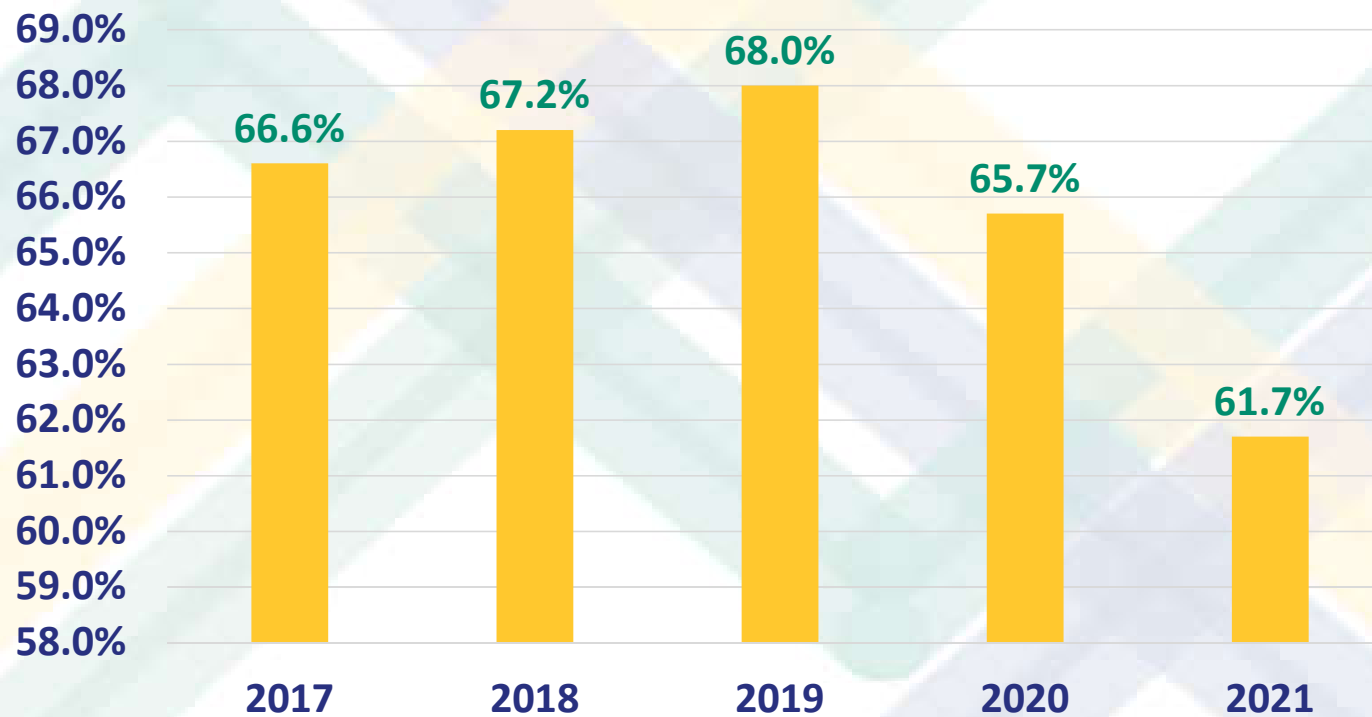
Year Ending: 12/31

Employees, Full-Time Equivalent



Year Ending: 12/31

Efficiency Ratio



Year Ending: 12/31

Share Repurchase Program

- 250,000 (5 percent) Available to Repurchase
 - 34,921 shares repurchased
 - Average cost of \$38.55 per share
 - Increase of \$0.52 to EPS since program inception (as of April 2022)

2022 First-Quarter Recap

- Earnings of \$6.9 million / \$1.46 per share
- Loans increased 5.0%, net of PPP
- Deposits increased 4.4%
- Non-performing loans decreased 5.1%
 - Represents 0.49% of total loans
- Release of \$1.2 million in pandemic-related portion of loan-loss allowance

Market Challenges & Uncertainties

- **COVID-19 Pandemic**
- **Eastern Europe**
- **Rising Interest Rates**
- **Inflation**

Key Initiatives & Efforts

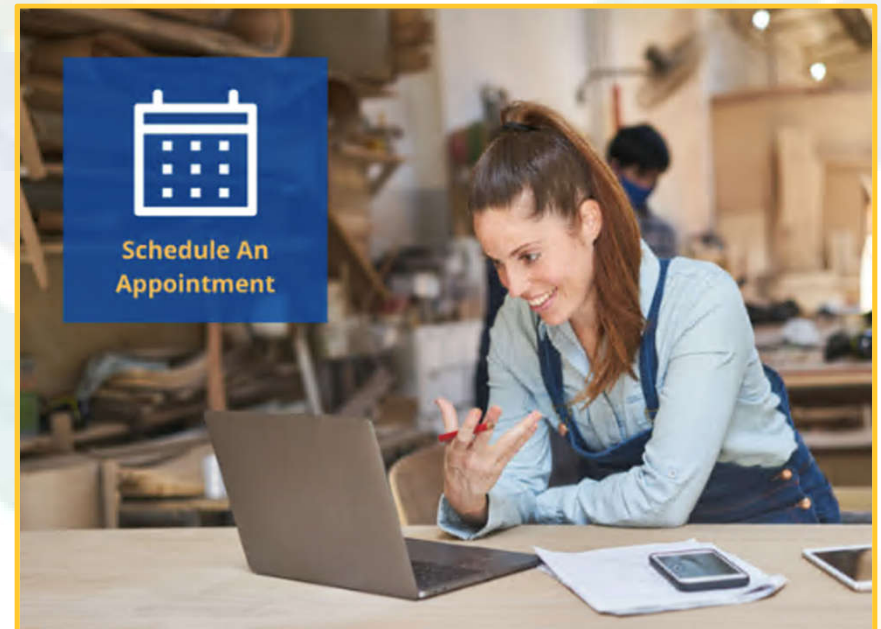
- Technology & Customer Experience
- Service & Distribution
- Community Investment

Technology & Customer Experience

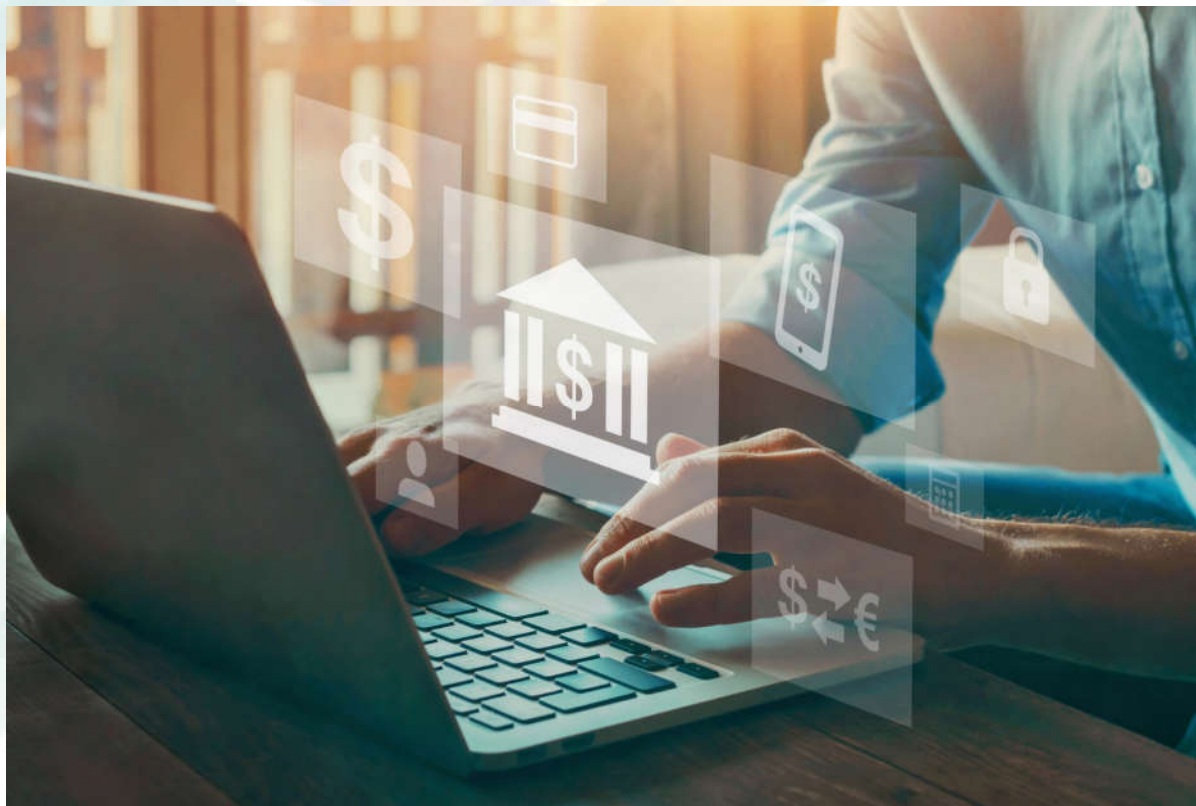


Investing In Our Digital Platform

- DocuSign
- Appointment Scheduling
- Real-Time Alerts
- Contactless Debit Cards
- Personal Budgeting Tools
- Account-to-Account Transfers
- Budgeting & Savings Tools



Service & Distribution



Western NY Expansion



- **Loan Balances Over \$47 Million**
- **Pipeline**
- **Future Plans**

Bath Office



Business Banking Refresh

- **Rename department & titles**
- **Promote new Senior Business Banker**
- **Expansion of team**



Corporate Responsibility Statement

We embrace our corporate responsibility and commit to fully supporting every community within our footprint. This responsibility requires inclusion, volunteerism, financial support, thoughtful partnerships and the responsible management of our environmental impact. The value we provide to these communities is an integral part of who we are. Our employees' leadership and service in charitable and civic organizations is foundational to our corporate citizenship. We serve diverse communities and value a representative workforce and Board of Directors. Our community-banking mission focuses equally on all of our stakeholders and promotes the long-term sustainability of our communities.

Corporate Responsibility

Financial

\$460k

distributed throughout our communities

\$217k

in Charitable Donations

66%

of charitable donations given to organizations with direct social and/or environmental impacts

\$78,250

donated to the United Way through internal fundraising



Volunteerism

over
16,330 hours
volunteered

52%

of employees volunteered

90 hours
per volunteer



Sustainability



18 LED

lighting upgrades in 5 years

Converted to

30%

recycled paper bank-wide



Community Support Efforts

- Supported community organizations by:
 - Volunteering over 16,000 hours
 - Distributing nearly \$460,000 in donations & sponsorships
 - Providing special corporate matches



Community Investment



Supporting our Community

Achieve | Albany Medical Center | American Cancer Society
American Heart Association | ARCs | Arnot Art Museum | Arnot Health
Auburn Public Theater | Boy Scouts | Broome County Council of Churches Buddy
Walk | Capital City Rescue Mission | Capital Region Sponsor-A-Scholar
CareFirst | Career Development Council
Catholic Charities Clemens Center | Colonie Senior Center
Community Foundations | Corning Community College
Disabled American Veterans | Elmira College
Food Bank of the Southern Tier | Girl Scouts | Glassfest | Glove House
Grand Prix Festival | Guthrie | Habitat for Humanity | Historical Society
Ithaca Science Center | Jefferson Awards | JDRF | Junior Achievement
Kiwanis | Lions | Lourdes Foundation | Meals on Wheels | Multiple Sclerosis
Muscular Dystrophy | NAACP | Office for the Aging | PAL
Public Television Reading is Fundamental | Red Cross | Rockwell Museum
Ronald McDonald House Charities | Rotary | Sock Out Cancer
Sidney Albert Jewish Community Center | SPCA | St. Peter's Hospital
United Health Services | Youth Sports Leagues | YMCA & YWCA

& Many, Many More!





Executive Management



Pamela D. Burns
Senior Vice President
Director of Human
Resources & Chief
Diversity Officer



L. Dale Cole
Executive Vice President
Chief Information Officer



Peter K. Cosgrove
Executive Vice President
Chief Credit Officer



Daniel D. Fariello
President
Capital Bank Division



Kimberly A. Hazelton
Executive Vice President
Retail Client Services



Scott T. Heffner
Senior Vice President
Director of Marketing



Jeffrey P. Kenefick
Regional President
Chemung Canal Division



Karl F. Krebs
Executive Vice President
Chief Financial Officer &
Treasurer



Kathleen S. McKillip
Vice President
Corporate Secretary



Mary E. Meisner
Senior Vice President
Senior Risk Officer



Duane W. Mittan
Vice President
Chief Auditor



Thomas W. Wirth
Executive Vice President
Wealth Management Group

2021 Retirees



Kip Carlson
Assistant Vice President
Southport Office
19 Years of Service



Terrie Casey
Relationship Banker II
Seneca Falls Office
46 Years of Service



Melissa Gardner
Relationship Banker II
Bath Office
26 Years of Service

2021 Retirees



Jane Leszyk
Relationship Banker III
Watkins Glen Office
15 Years of Service



Wendy Neild
Teller
Owego Office
13 Years of Service



Tim Rubery
Senior Vice President
Commercial Loan Manager
8 Years of Service

2021 Retirees



Andrea Seymour
Vice President
Logistical Support Manager
30 Years of Service



Deborah Weir
Relationship Banker I
Vestal Office
13 Years of Service



Maureen Willis
Relationship Banker III
Seneca Falls Office
40 Years of Service





**Thank
You**